

UTILITY RATE CHANGES

EFFECTIVE JAN. 1, 2026

The City's utility rates are intended to cover all costs associated with providing water, sewer, and stormwater services, including maintaining infrastructure and facilities. Rates are established for these utility services based on what is necessary to ensure the continued reliability and quality of the services we provide. A portion of the water rate adjustment is needed because the City of Everett, which supplies 100% of Monroe's drinking water, increased its wholesale rate in early 2025. Accordingly, as part of the mid-biennial budget adjustment process in November 2025, the City Council approved an additional 7.2% increase to the water rate and a new 10% tax on the gross income of stormwater utility providers. These rate changes are in addition to the 3.8% Cost of Living Adjustment (COLA) rates approved with the adoption of the 2025-2026 Biennial Budget in late 2024.

The City has worked to minimize rate increases over the last several years. The decision to adjust utility rates is never easy, and careful consideration was given to regulatory compliance, system maintenance, and infrastructure upgrades. The City is committed to maintaining our infrastructure and sustaining our programs to safeguard the health of our drinking water and waterways and manage stormwater and wastewater safely.

Why utility rates are changing

Monroe purchases 100% of its drinking water from the City of Everett. In early 2025, the Everett City Council approved water rate increases after Monroe had adopted its 2025-2026 Biennial Budget. Monroe water rates now need to be adjusted to accommodate Everett's increases so that we can sustain maintenance and operations for the water system. The new stormwater utility tax will support the core services provided to the utility, including finance, planning, and administrative oversight, and ensure consistency with the City's other utilities, water, and sewer. The tax is expected to bring in \$210,000 in annual revenue.

Utility rates effective January 1, 2026

 <p>Residential Monthly Water Utility Rates</p>	 <p>Residential Monthly Sewer Utility Rates</p>	 <p>Residential Monthly Stormwater Utility Rates</p>	 <p>Miscellaneous Rates</p>
<p>Per Meter Base Fee: <i>Up to 400 cubic feet (CF)</i> In City Limits: \$32.09 Outside City Limits: \$48.14</p> <p>Each 100 CF over 400: In City Limits: \$9.14 Outside City Limits: \$13.71</p> <p><i>*Rates are approximate</i></p>	<p>Residential: In City Limits: \$95.65 Outside City Limits: \$143.48</p> <p><i>*Rates are approximate</i></p>	<p>Per Equivalent Residential Unit (ERU): In City Limits: \$24.13</p> <p><i>*Rates are approximate</i></p>	<p>Returned Check Fee: \$30.00</p> <p>Water Shut-Off Processing Fee: \$75.00</p> <p>Set-Up Admin. Fee (One-Time): \$15.00</p>

Median residential utility bill comparison - Calendar Year 2025 (\$/month)

The following table compares median monthly residential utility bills for water, sewer, and stormwater services across Monroe and neighboring cities. This comparison highlights how Monroe's combined utility costs remain competitive even after the rate adjustments taking effect January 1, 2026.

Calendar Year 2025	Monroe	Duvall	Sultan	Snohomish
Water (Base Rate only) (400 cubic feet)	\$28.91	\$50.24	\$71.55	\$49.68
Sewer (Flat Rate)	\$92.15	\$91.18	\$105.64	\$139.98
Stormwater (Flat Rate)	\$23.25	\$28.72	\$22.13	\$30.54
AVERAGE TOTAL	\$144.31	\$170.14	\$199.32	\$220.20
Adjustments effective Jan. 1, 2026 Monroe 2026 single-family residential (SFR) utility customer with water, sewer, and stormwater rate	+ \$7.57			



Discount Eligibility

City of Monroe utility customers who are low-income seniors or low-income individuals who are disabled may qualify for discounts on select utility fees. Contact us to see if you qualify.

Other Utility Providers

Electricity

Snohomish PUD Residential (425) 783-1000
snopud.com Business (425) 783-1012

Natural Gas

Puget Sound Energy 1-888-225-5773
pse.com

Garbage Collection (Solid Waste)

Republic Services 800-942-5965
republicservices.com/municipality/monroe-wa

Waste Management 800-592-9995

(Services the annexed area of Woodlands through 2033)
wm.com

We are here to help you

City staff are here to answer questions you may have about a new or existing utility account and provide you with resources to help manage your city utility bill.

Visit our webpage at MonroeWA.gov/Utilities to learn how to:

- Cancel or change an existing account
- Pay your utility bill online, in-person, or by mail
- Conserve water to reduce your water bill
- Access resources to help with your utility expenses

City of Monroe Finance

Department/Utility Billing Division

806 W. Main Street (Drop-off payment box location)

360-794-7400

utilitybilling@monroewa.gov

Business Hours: Monday-Friday, 8 a.m. to 5 p.m.

**To pay your utility bill online, go to
MonroeWA.gov/pay**

The City of Monroe is committed to ensuring access to its programs, services, and activities by complying with the Civil Rights Title VI and Americans with Disabilities Act Title II laws and will reasonably provide translation, interpretation, modifications, accommodations, alternate formats, and support services upon request. To request these services or to file a complaint, call 360-794-7400 or submit your request via "Monroe Listens" at MonroeWA.gov. If you are deaf or hard of hearing, dial 711.