



2023 ANNUAL REPORT

MONROE POLICE
DEPARTMENT





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818 W Main St,
Monroe, WA 98272



360.794.6300



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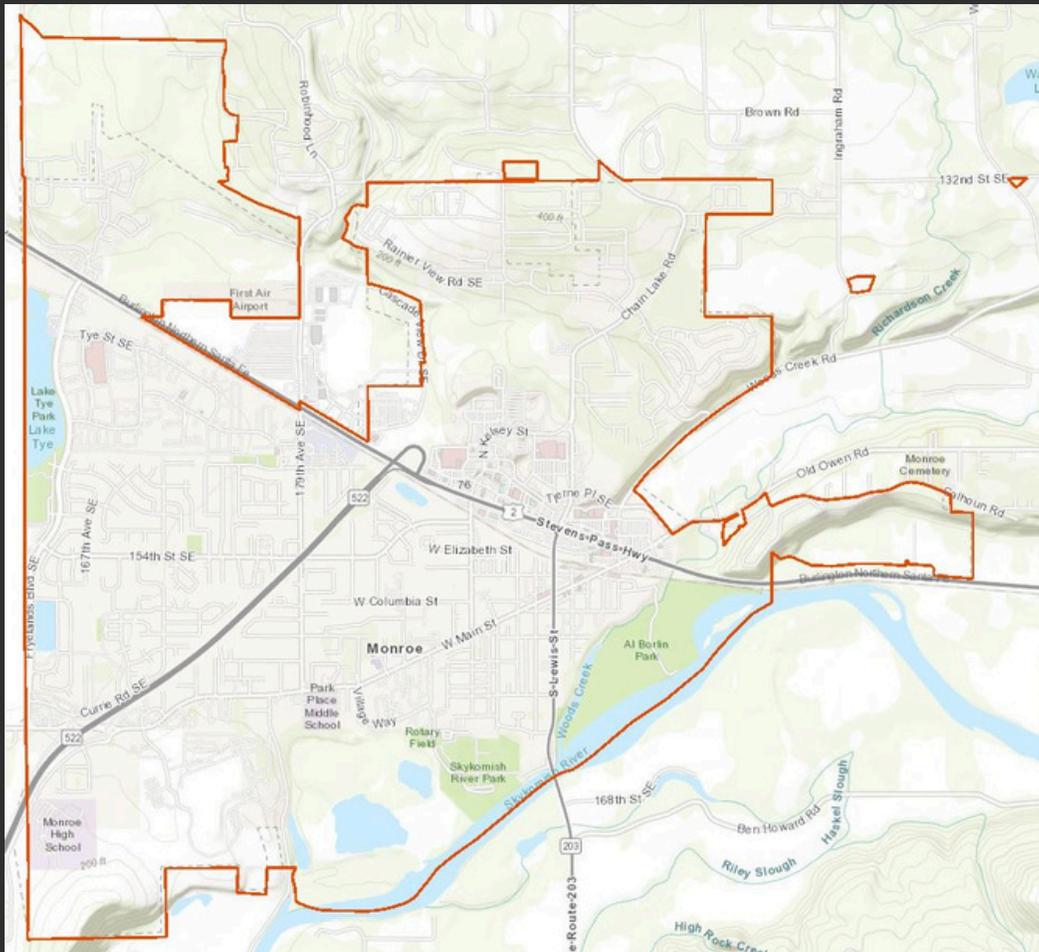


@MonroePolice



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SERVICE AREA



Square Miles
Protected:

6.2



Population
Served:

20,000+



Number of
Personnel:

45

MESSAGE FROM MAYOR GEOFFREY THOMAS

I am pleased to present the 2023 Monroe Police Department Annual Report. This report reflects the exceptional dedication and hard work of Chief Jolley, the command team, officers and staff, who are committed to serving our community with integrity and compassion. They navigate the complexities of today's public safety challenges with professionalism and resilience, always prioritizing the safety and well-being of everyone in Monroe.

This last year the Police Department made significant strides in community engagement through their presence at community events and expansion of their social media presence to inform the community about police programs and initiatives. Their daily interactions with residents, businesses, and visitors demonstrate a profound dedication to fostering a community where everyone feels they belong. As a part of this commitment staff completed over 2,900 hours of training in a variety of topics including implicit bias, crisis intervention, and peer support.

The information detailed in this report highlight our Police Department's ongoing effort to make the vision of 'Imagine Monroe' a reality - making Monroe a safe place for all where everyone feels they belong. As we look ahead, I am confident that our collective efforts will continue to strengthen our community and enhance the quality of life for everyone. Thank you for your continued support and partnership.

MESSAGE FROM POLICE CHIEF JEFFREY JOLLEY

To our valued residents, businesses, and visitors here in Monroe, I'm pleased to present our 2023 Monroe Police Department Annual Report. This report shows the hard work our officers and civilian staff carried out daily on behalf of the people of Monroe. Not only have our department members navigated the difficult and turbulent challenges present in recent years, but they have done so honorably, compassionately, and with the utmost respect in the thousands of interactions with our community. I extend my heartfelt appreciation to the men and women of the Monroe Police Department for their dedication, hard work, and commitment to professionalism.

We will continue to serve Monroe by building relationships in our effort to live our motto, "*Partnering for a Strong Community*". In harmony with the city's vision--Imagine Monroe--we strive to ensure that our community is "*a safe place for all*". I sincerely appreciate the continued support the Monroe community provides, and the partnerships developed. I look forward to working with you in the future, and commit to ensure that we continually seek to improve our community.

PERSONNEL UPDATES

On June 16, 2023, Gabriela Escalante formally accepted a position as an entry-level police recruit. Many in this community know her as the Community Service Officer handling parking and animal control issues. She is fluent in Spanish. She enters the Basic Law Enforcement Academy in February 2024.

On July 1, 2023, Cheyanne Rosa joined our department as a lateral police officer. She previously worked for the Issaquah Police Department where she found a passion for crisis negotiations.

On September 1, 2023, Zahili Dale started her career with our department as an entry-level police recruit. She previously worked as a loss prevention officer. She is fluent in Spanish. In December, she entered the Basic Law Enforcement Academy where she is working on achieving her peace officer certification.

On September 16, 2023, Wyatt Larsen joined our department as a lateral police officer. He began his law enforcement career with the Seattle Police Department, graduating from the police academy in September 2022.

On October 16, 2023, Tom Cangialosi joined our department as a lateral police officer. He brings valuable experience to Monroe, leaving his most recent position as a Detective on the Special Enforcement Team at the Bellevue Police Department.

On October 16, 2023, Terence Krug joined the department as a lateral police officer. He worked with the Auburn Police Department for about a year, graduating from the police academy in February 2023.



Gabriela Escalante
Police Recruit



Cheyanne Rosa
Police Officer



Zahili Dale
Police Recruit



Wyatt Larsen
Police Officer



Tom Cangialosi
Police Officer



Terence Krug
Police Officer



AGENCY OVERVIEW

SERVICES PROVIDED

The Monroe Police Department is dedicated to the pursuit of excellence in providing professional law enforcement services to the City. The department consists of an Operations Bureau and an Administrative Bureau. The Operations Bureau is responsible for providing 24-hour a day 911 call response to Monroe. This bureau includes a Patrol Division, the Criminal Investigations Division, and Traffic Enforcement Team. Patrol Division specialties include K9, Firearms Instructors, Less Lethal Force Instructors, Emergency Vehicle Operations Instructors, SWAT, and Drone Operators. The Administrative Bureau supports police functions with hiring and recruitment, case management, communications, compiling statistical data, crime mapping, procurement and asset management, as well as other project management initiatives. This bureau includes a Community Outreach Team, School Resource Officer, Evidence Unit, and Community Service Officers who focus on parking, animal control, and code enforcement. With strong city leadership and community partnerships, the department strives to keep Monroe a safe place for all. Our community is our greatest asset!

MPD responds to an average of 23,000 calls per year with highly-trained personnel.

PERSONNEL BREAKDOWN



Patrol Division

25



Criminal Investigations Staff

5



Support Services Staff

5



Executive Staff

3



Administrative Staff

7



Chaplains

5

Numbers pulled December 2023



WE ARE MONROE POLICE DEPARTMENT



MISSION

The Monroe Police Department is dedicated to the pursuit of excellence in providing professional law enforcement services.

VISION

The Monroe Police Department strives to be an organization of value-oriented people reflective of our diversity, dedicated to serving the community with integrity, honor, and fairness that all may know justice, equality, and freedom under the law.

VALUES

PROFESSIONALISM

- We continually strive to foster a sense of trust, cooperation, and mutual respect with our community.
- We focus on the development of a professional, accountable, and community-oriented policing culture.
- We ensure that law enforcement activities are conducted without bias or discrimination.

RESPECT

- We are committed to treating all individuals with dignity, compassion, and respect.
- We opt to cultivate a culture of collaboration and positivity, one that esteems and values the unique qualities and traits inherent in all individuals.
- We are made stronger by the varied backgrounds and experiences of our members, through the diverse array of ideas, beliefs, and perspectives they contribute.

INTEGRITY

- We honor public trust.
- We adhere to strong moral and ethical principles.
- We seek to gain the respect of our community through open communication and transparency.
- We serve with sincerity and goodness.

DEDICATION

- We are committed to serving and protecting our community.
- We take pride in conducting ourselves in a manner that demonstrates dedication to the highest standards of conduct.
- We embrace change with a commitment to continuous improvement.

EXCELLENCE

- We streamline processes to enhance effectiveness and responsiveness.
- We uphold the duty to protect and serve with bravery.
- We strive to provide exceptional service through our actions.
- We encourage and embrace innovative approaches to policing.





COMMUNITY ENGAGEMENT

COMMUNITY ENGAGEMENT

Throughout the year, Monroe Police officers and administrative staff engaged with the community by escorting elementary school students safely to school during the **Walk, Bike & Roll to School Day**, coordinating an annual **Toys for Tots** drive overseen by Officer Shaun Van Eaton, hosting community meet and greets with our Police and Fire Chiefs at local coffee shops, and creating memorable experiences for 26 children at the annual **Shop with a Cop** event at Walmart. We are particularly proud of the City of Monroe's annual partnership with The Rotary Club of Monroe to host **National Night Out Against Crime**. All personnel at the police department are honored to play a part in making this a successful event for our community.

Staff supported charities by participating with community members at the 11th annual **Jayme Biendl Memorial 5K** with proceeds benefiting the Behind the Badge Foundation; by showing off their athletic prowess at the annual **Battle of the Badges** fundraiser against the Snohomish Regional Fire & Rescue to support the Big Heart Big Smile Foundation; and by sharing safety tips with participants at All Aboard WA, a non-profit serving Snohomish County.

The City of Monroe was thrilled to announce the launch of their new **Mobile Mental Health Program** in collaboration with Volunteers of America (VOA). Since June 1, 2023, this program aims to provide immediate support to individuals experiencing acute mental or behavioral health crises, reducing wait times and empowering first responders with the necessary tools to address incidents involving underlying behavioral health issues with on call mental health professional, Jessi Beyer.





EMERGENCY SERVICES AND DIVISIONS

RESPONSE TIME STANDARDS

When lives and property are at risk, every second counts. The average police response time is a key metric that assesses the effectiveness and efficiency of a police department in addressing emergencies and ensuring the safety of our community. Response times can vary based on location, population density, time of day, and the nature of the incident.

PRIORITY LEVELS FOR CALLS



PRIORITY LEVEL 1

Emergency Police

response - Calls involving serious crimes against persons / weapons or physical violence involved.



PRIORITY LEVEL 2

Emergency response - All other serious crimes against persons / property.



PRIORITY LEVEL 3

Urgent response - Lesser crimes against persons / property.



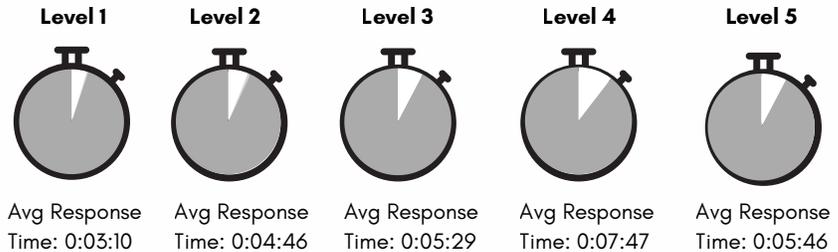
PRIORITY LEVEL 4

Non-Emergency response - Cold calls where the incident is no longer actively occurring.

PRIORITY LEVEL 5

Non-Emergency response - Follow Ups, Online Reports, etc.

RESPONSE TIMES BY CALL PRIORITY



The Monroe Police Department utilizes the National Incident Based Reporting System (NIBRS) to gather crime data. Since 1930, the FBI has overseen the Uniform Crime Reporting Program, which relies on statistics provided by individual states.

NIBRS Offenses	2023	2022	Percent Change
Murder and Non-Negligent Manslaughter	0	0	0.00%
Forcible Sex Offenses	17	25	-32.00%
Robbery	7	11	-36.36%
Aggravated Assault	43	33	30.30%
Simple Assault	134	105	27.62%
Intimidation	23	21	9.52%
Kidnapping	0	5	-100.00%
Animal Cruelty	2	4	-50.00%
Burglary/Breaking and Entering	58	61	-4.92%
Arson	1	4	-75.00%
Larceny	397	472	-15.89%
Motor Vehicle Theft	62	40	55.00%
Extortion/Blackmail	0	2	-100.00%
Counterfeiting/Forgery	11	10	10.00%
Fraud	37	42	-11.90%
Embezzlement	0	0	0.00%
Stolen Property Offenses	15	14	7.14%
Destruction/Damage/Vandalism of Property	222	303	-26.73%
Drug/Narcotic Offenses	92	48	91.67%
Pornography/Obscene Material	3	1	200.00%
Prostitution Offenses	0	1	-100.00%
Violation of No Contact/Protection Orders	27	54	-50.00%
Weapon Law Violations	5	10	-50.00%
Totals	1156	1266	-8.69%

SIGNIFICANT EVENTS

Officers responded to a DV altercation, where a male choked his ex-girlfriend. She was able to fend him off and call 911 while he fled. A SCSO K-9 team was able to locate the suspect nearby. He was booked into jail for felony assault.



3/12/2023

2/26/2023

A driver whose license was suspended was stopped. The vehicle was impounded for a search warrant, uncovering a significant amount of cash, drug paraphernalia, 33 fentanyl pills, 2.5 grams of heroin, and unidentified white powder.



5/16/2023

Officers responded to an Assault Weapon call where a male assaulted another male by hitting him with a bottle and stabbing him in the abdomen before fleeing. Officers provided aid and the victim was transported to Providence for treatment.



8/2/2023

8/15/2023



Officers responded to a priority theft at Walmart, engaging in a foot pursuit with the suspect near Galaxy Theater who resisted arrest and reached for a gun during the struggle. She was safely arrested without injuries to anyone involved.



A proactive arrest was conducted of a suspect found with a stolen motorcycle, seizing a gun, 92 fentanyl pills, nine grams of methamphetamine, and one vial of dimethyltryptamine, along with nearly \$7,000 in currency.

Officers responded to a domestic violence call, initiating a high-risk stop when the suspect's vehicle fled to the WSP parking lot. Despite resistance from both occupants, the passenger peacefully surrendered, while the driver refused to exit for over 50 minutes until less-lethal projectiles were deployed resulting in a peaceful surrender.



9/6/2023

Officers responded to a call about a woman sleeping in her vehicle in an alley. Upon being awakened, she quickly started her vehicle and collided with multiple objects, including patrol cars and a building, before fleeing south on Hwy 203.



10/6/2023

10/6/2023

11/29/2023



Officers were dispatched to Armageddon Arms for a burglary. In the parking lot, officers found an abandoned stolen SUV, which was used to ram through the storefront. The burglary resulted in the theft of multiple firearms.

Officers responded to an Assault Weapon call. An officer administered first aid to the victim before transport to Evergreen Health for treatment. Two suspects were booked into jail for Assault and Threats to Kill.

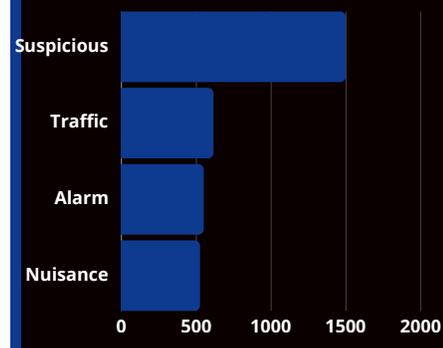
INCIDENT DATA

911 DISPATCHED CALLS
12,416

SELF-INITIATED CALLS
11,036

ASSISTS TO OTHER
LAW ENFORCEMENT
AND FIRE
DEPARTMENTS
452

TOP DISPATCHED CALLS



1,499 Suspicious
615 Traffic
550 Alarm-Audible
525 Nuisance

ARRESTS
MADE

758

CASE REPORTS
WRITTEN

2,926

MISDEMEANOR
CASES FILED IN
COURT

481

CASES SENT TO
DV ADVOCATE

47

TRAFFIC STOPS

2,819

TICKETS ISSUED

812

OPERATIONS BUREAU

The Operations Bureau is the largest division within the Monroe Police Department, encompassing five sergeants, fifteen patrol officers, four detectives, and one investigative support technician. The Patrol Division within the Operations Bureau constitutes the most visible facet of the police department, delivering continuous law enforcement coverage to the community.

PATROL DIVISION

In this capacity, patrol officers play a pivotal role by maintaining a uniformed presence and engaging in community problem-solving, proactive policing, criminal investigation and enforcement, as well as collision investigation and traffic enforcement. Complex investigations, necessitating extensive resources or specialized expertise beyond the purview of the Patrol Division, are appropriately directed to the Criminal Investigations Division.



SPECIALITY ASSIGNMENTS

Officers serving in the Patrol Division undertake various speciality assignments, including roles such as Small Unmanned Aircraft System Operator, Less Lethal Instructor, Motors Officer, Firearms Instructor, Patrol Tactics Instructor, Emergency Vehicle Operations Instructor, K-9, and SWAT. These assignments reflect a diverse skill set aimed at ensuring the effective execution of law enforcement duties within the community.



CRIMINAL INVESTIGATIONS DIVISION

The Criminal Investigations Division is comprised of one sergeant, three detectives, and one investigative support technician who performs a variety of administrative tasks. These tasks include assisting with crime prevention projects, felony case management, creating photo line-ups, subpoena tracking, audio transcription, and managing the Tip Line. There is currently one detective vacancy.

The Criminal Investigations Division is structured into two distinct units: Felony Crimes Unit and Street Crimes Unit. The Felony Crimes Unit is responsible for handling felony criminal cases, predominantly involving offenses such as rape, robbery, crimes against children, and homicide investigations. Detectives in this unit play a crucial role at trial as “managing witnesses” in the prosecution of large or complex cases. Additional tasks include investigating major crime scenes, writing and serving search warrants, obtaining evidence, following up on cases initiated by patrol officers, interviewing victims and suspects, and other criminal case processing. Meanwhile, the Street Crimes Unit focuses on enhancing community livability by addressing property crimes, burglaries, and narcotics cases, aiming to increase arrests and prosecution rates for felony-level offenses through strategic approaches.

Each member of the Criminal Investigations Division partners with local law enforcement agencies, Child Protective Services (CPS), Monroe School District, Department of Corrections, service groups, and faith-based groups to provide a cohesive response to crimes through a countywide approach.

Two members of this division are also members of the Snohomish County Multiple Agency Response Team (SMART). This team responds to and investigates police use of force incidents. In 2023 the SMART team oversaw five investigations.

CASES REFERRED TO
CID

183

CLOSED CASES

168

FELONY CASES
REFERRED TO
COUNTY
PROSECUTOR

111

TRANSCRIPTION
HOURS

104.5



COMMUNITY OUTREACH TEAM

INITIAL CONTACT
MADE

64

SUBSTANCE USE
DISORDER
TREATMENT
COMPLETED

23

HOUSING
SECURED

17



ADMINISTRATIVE BUREAU

The Administrative Bureau includes an Evidence Unit, Administrative Unit, and a Support Services Division. The Support Services Division is comprised of a Sergeant, Community Services Officer, School Resource Officer, and the Community Outreach Team. The Support Services Sergeant is also responsible for guaranteeing the delivery of high-quality training.

COMMUNITY SERVICES OFFICER

Our Community Service Officer (CSO) undertakes a range of tasks benefiting our community. These tasks include enforcing city animal ordinances, impounding stray dogs, investigating dangerous dogs, and investigating animal complaints. The CSO is also responsible for enforcing nuisance and right-of-way code violations, which include overgrown lots, abandoned vehicles, accumulation of junk, and parking violations. The CSO coordinates the police department's involvement in a variety of community events such as the Farmer's Market, National Night Out, city parades, and Shop with a Cop.

SCHOOL RESOURCE OFFICER

In collaboration with the Monroe School District, the police department has been dedicated to supporting youth and preventing juvenile delinquency, most notable through the School Resource Officer (SRO) Program. Stationed at the Monroe High School, SRO Craig Robertson, ensures safety and security for a large student and staff population, serves as a liaison to external services during crises, and provides educational presentations on law enforcement topics to students and staff.

COMMUNITY OUTREACH TEAM

Established in 2017 through a partnership with Snohomish County, the Community Outreach Team is composed of a police officer and an embedded social worker dedicated to supporting individuals experiencing chronic homelessness. The team offers vital connections to resources, medical aid, substance abuse treatment, housing options, and transportation to appointments, facilitating holistic support for this vulnerable population.



TRAINING

A key focus of the Monroe Police Department is to guarantee that our personnel undergo the most comprehensive and up-to-date training possible. In 2023, police officers successfully completed in-service and advanced training courses to achieve full compliance with training requirements set by the Washington State Criminal Justice Training Commission. These requirements are legally mandated to be attained each year. Non-commissioned support positions also completed training that broadened knowledge relative to their responsibilities, including public records production, managing police records, reporting crime statistics, managing evidence, entry of protection orders, and processing applications for concealed pistol licenses.

The police department is unwavering in its commitment to ensure that all employees fulfill the training prerequisites and adhere to police accountability standards established by the Law Enforcement Training and Community Safety Act (WAC 139-11). Some of the covered topics include Patrol Tactics, Implicit and Explicit Bias, and the Criminal Legal System of the United States. The police department also went through training across several key areas, including policy reviews, legal updates, defensive tactics, firearms training and qualifications, and less lethal training (involving Taser, less-lethal 40 mm, and Pepper Ball Launcher).

Some additional 2023 training topics included:

- Emergency Vehicle Operator's Certification
- Pursuit Policy and Law Review
- Crisis Intervention Training
- Bloodborne Pathogens
- Interviewing Juveniles
- Duty to Intervene
- Peer Support
- Leadership

TRAINING HOURS

2,970

NEW ENTRY-LEVEL /
LATERAL OFFICERS -
INITIAL HOURS OF
IN-HOUSE TRAINING

432

BASIC LAW
ENFORCEMENT
ACADEMY
TRAINING HOURS

720



PUBLIC DISCLOSURE
REQUESTS

1,195

CONCEALED
PISTOL LICENSES
PROCESSED

267

PISTOL / RIFLE
TRANSFERS

555

PHONE CALLS
ANSWERED

5,371

WALK-INS
ASSISTED

2,447

ADMINISTRATIVE UNIT

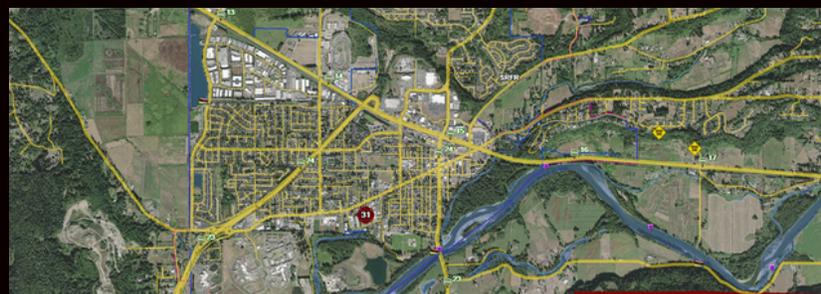
Administrative Assistants play a crucial role in supporting the daily community policing efforts undertaken by police officers. They are responsible for managing all law enforcement records, transmitting records to the courts, and responding to records requests. They are responsible for precise entry of crime data which is transmitted to both the Washington State Patrol and the FBI.

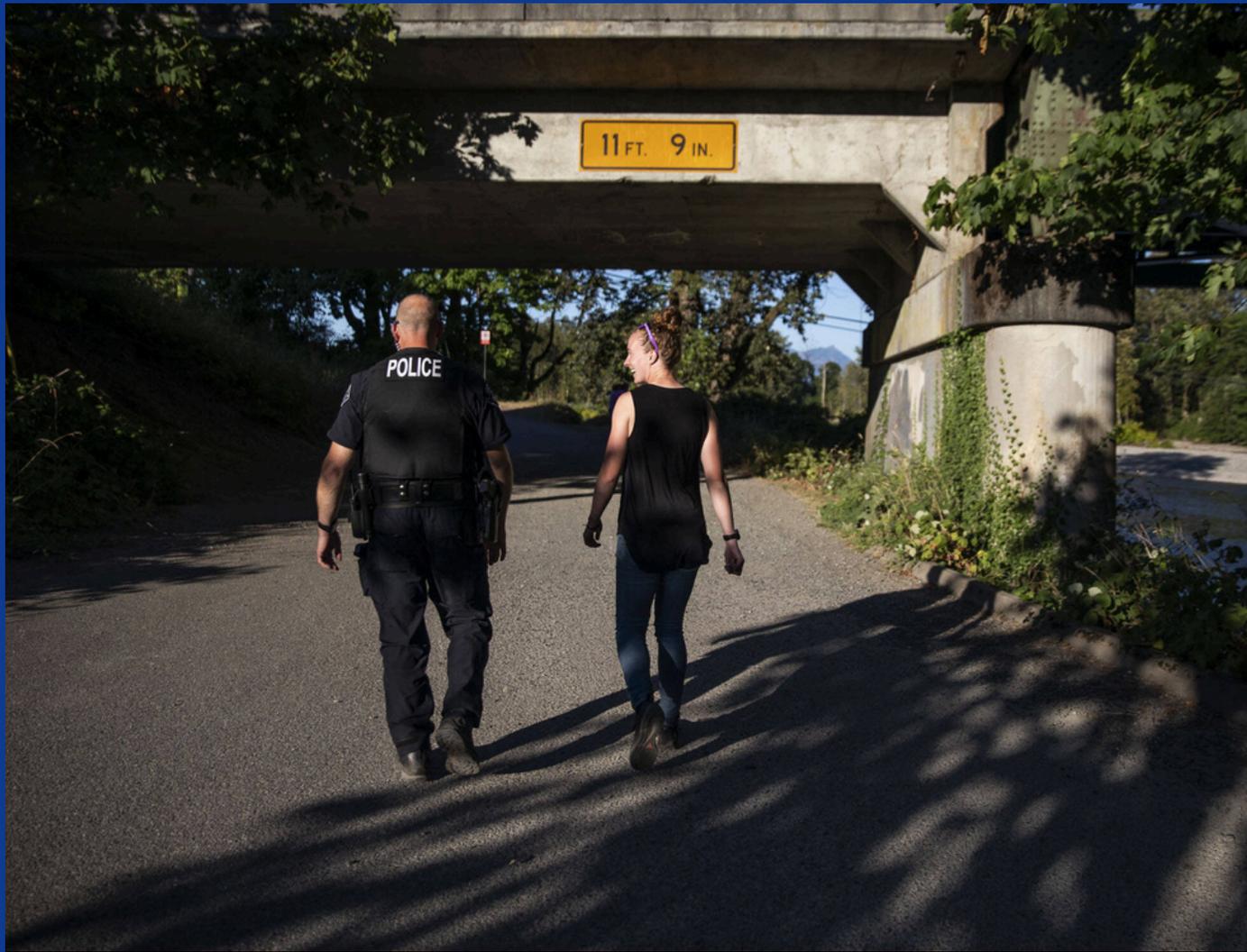
In addition to managing records, entering and transmitting crime data, Administrative Assistants contribute to community safety by entering information into the national database on missing persons and stolen property. They process protection orders received from the courts, preparing them for service by police officers and entering them into criminal databases. They are the friendly faces who greet you at our front desk, answer phone calls from the public, and process applications for concealed pistol licenses.

EVIDENCE UNIT

The police department's evidence and property room is managed by one Evidence Technician. The technician ensures that all evidence is properly packaged and booked for criminal cases and handles the processing of found property. Efforts are made to identify the owners of lost identification, purses and wallets. Our technician assists police officers in the field in collecting evidence, testing firearms, and sending evidence to the crime lab for forensics testing.

Our Evidence Technician is also involved in community education about evidence and crime scene response. Last year our technician, along with our School Resource Officer, were guest speakers at Monroe High School science classes.





ACCOMPLISHMENTS AND GOALS

ACCOMPLISHMENTS

Each year the police department strives to make changes that enhance delivery of services to the community, increases efficiency, and improves quality of services. We are proud of these efforts. Some of the highlights from this past year, the police department:

- Filled six police officer vacancies.
- Developed and increased social media presence where the community can access important updates, safety tips, events, and engage in meaningful dialogue.
- Proactively informed business owners of trespass and crime prevention options.
- Launched a new Mobile Mental Health Program to provide immediate support to individuals experiencing acute mental or behavioral health crises.
- Improved evaluation and disposition of records.
- Implemented department wide use of body cameras.

GOALS

As the police department looks forward to serving the Monroe community in 2024, we are working toward:

- Reducing property crime by 10% through visible policing and hot spot emphasis.
- Continuing to educate the community about crime trends and solutions.
- Revitalizing our K9 Program.
- Adding a second Community Service Officer to provide 7-day a week coverage to address complaints concerning abandoned vehicles, parking issues, and animal control problems.
- Successfully completing the accreditation review process through the Washington Association of Sheriffs & Police Chiefs.





Photo Credit - Sarah Mac Photography



Monroe Police Department
818 West Main Street
Monroe, WA 98272

Business Phone: (360) 794-6300
Fax: (360) 794-3129

Non-Emergency Dispatch: (425) 407-3999
Emergencies: 911