

COMMUNITY HUMAN SERVICES ADVISORY BOARD

In Monroe, everyone feels at home and everyone feels they belong.

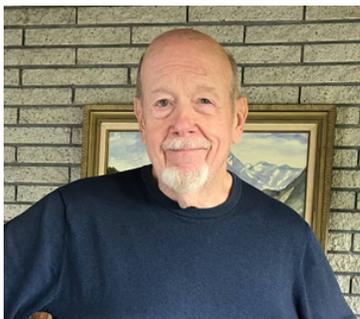
AUGUST 7, 2024

On the August 7th, 2024 CHSAB meeting, the board discussed the opioid settlement funds and exploring what other cities and counties are doing with this funding and discussed options for funding programs here in Monroe. City Administrator Deborah Knight was in attendance to present the background of the settlement funding as well as the recent Grants Pass v Johnson supreme court ruling.

REMEMBERING JIM BLOSS

May 28, 1941 – August 15, 2024

CHSAB remembers former board member Jim Bloss, who recently passed. The board and Human Services staff are grateful for his years of service to the community.



SEPTEMBER 4, 2024

On the September 4th, 2024 CHSAB meeting, the board was presented with a draft of the City of Monroe's legislative priorities by Management Analyst Liam McKorkle. Afterward, City Administrator Deborah Knight provided the board with information about Proposition 1 on the November ballot.

Additionally, as part of the Comprehensive Plan update process, Senior Planner Anita Marrero presented the board with the final draft of the housing chapter of the Monroe 2044 Comprehensive Plan for their review. Ms. Marrero heard feedback from board members and was able to answer specific questions from the board about housing needs.

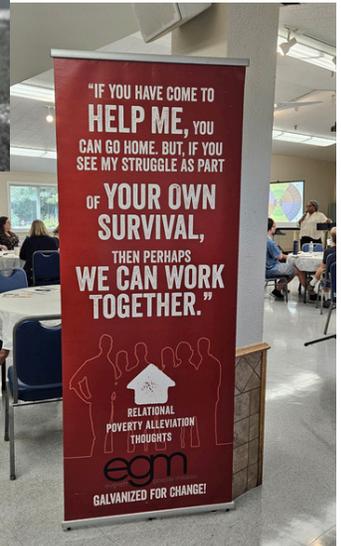
Finally, the board made a recommendations to council to approve a change of scope request from St. Vincent de Paul and to allocate \$30,000 of opioid settlement funding to the EvergreenHealth Recovery Center for their Scholarship Bed Program.

HOUSING, PARTNERS, AND PREVENTION

POVERTY 101 EVENT SUMMARY

City Human Services staff partnered with the Everett Gospel Mission to provide a Poverty 101 class to city staff and community members. The class was held at the Monroe Community Senior Center on September 7th from 9am to 2pm.

Participants were treated to an impactful seminar filled with interactive activities and lots of discussion. Human Services staff are grateful to the team at Everett Gospel Mission for bringing their insightful class to Monroe.



POVERTY 101



#WeAreMonroeWA

PRESENTED BY EVERETT GOSPEL MISSION

Join us for this interactive learning experience as we:

- Understand the history, barriers, and challenges involved in poverty
- Evaluate our perceptions of people experiencing poverty
- Consider ways to connect with others
- Discover how to be a part of meaningful and effective change

CLASS COST: **FREE** (REGISTRATION REQUIRED)



07 SEPTEMBER 2024



MONROE COMMUNITY SENIOR CENTER
276 SKY RIVER PKWY, MONROE, WA 98272



9 AM - 1:30 PM
LUNCH PROVIDED

REGISTER HERE:



In Monroe, everyone feels at home, and everyone feels they belong.

HOUSING, PARTNERS, AND PREVENTION

BACK-TO-SCHOOL RESOURCE FAIR

On August 28th, Human Services staff attended the Monroe School District’s Back to School Resource Fair. This event provides families within the school district with items like backpacks, school supplies, important registration information, and other community resources. Human Services staff represented the City at this event and gave out important information regarding Proposition 1, community resources, and other ways to stay connected to important information.



NATIONAL NIGHT OUT

On August 6th, Human Services staff attended National Night Out to provide the community with important information about emergency management, disaster preparedness, community resources, and more. Human services staff engaged with hundreds of attendees and had fun stamping their “bingo” cards. Human Services staff are appreciative of the Monroe Rotary Club for organizing such a successful and fun event for the community.



Both photos, left to right: Human Services Coordinator Rachel Adams, Human Services Consultant Katelyn Harrigan

POLICY, BUDGET, SUPPORT SERVICES, & PUBLIC SAFETY

VOLUNTEERS OF AMERICA CAMPUS TOUR

On August 5, Human Services staff joined City Administrator Deborah Knight, Police Chief Jolley, and Deputy Chief Irving on a tour of the Volunteers of America Western Washington campus in Everett. Kirk Pearson, the Vice President of External Affairs, invited the group to see the call center and offices where they operate the 988 Behavioral Health Crisis Line. Levi Van Dyke, the Chief Behavioral Officer for the VOAWW, gave an in-depth look at how the call center operates and answered questions about their programs. City staff appreciate the VOAWW staff for their time and for giving us a closer look at their programs.



Photo, from left to right: Levi Van Dyke, Katelyn Harrigan, Rachel Adams, Deborah Knight, Chief Jolley, Deputy Chief Irving.

EMERGENCY MANAGEMENT CONFERENCE

From September 9th-12th, Human Services Coordinator Rachel Adams joined Monroe Police Department's Executive Assistant Eloisa Rodriguez at the 2024 Washington State Emergency Management Association (WSEMA) Conference. The conference, with the theme "We Are Family" brought together Emergency Management professionals from across the state to convene in Suquamish, WA and learn about innovative approaches to emergency management. Ms. Adams and Ms. Rodriguez were inspired by what other cities in Washington are doing to engage their communities in preparing for natural disasters and other emergencies, and they brought back with them new ideas and strategies to share with the rest of the Emergency Management staff at the City of Monroe.



2020 HPAC Recommendations Progress Report



#WeAreMonroeWA

A. Housing		Status
Emergency Shelter and Transitional Housing (Crisis Housing, Rapid Rehousing and Permanent Supportive Housing) – <i>City Strategic Plan</i>	The Cold Weather Shelter now has a VOA/County budget for staffing and expanded the opening criteria from below 32F to below 34F. Rental Assistance Program with HB1406 money approved by the CHSAB and City Council. Contracting with Take the Next Step.	
Support SVDP Safe Parking Project	SVDP Safe Parking program for McKinney Vento families.	
Support HHC Pallet Shelter Project		
Explore Emergency Shelter Options		
Explore Home Share/Group Home Model	MFTE Credit. Review process with CHSAB and Planning Commission. In progress.	
Explore Hoteling Model	2023/2024 Human Services Awards – Housing and Wrap Around Services: -\$250,000 St. Vincent de Paul -\$30,000 Monroe Gospel Women’s Mission -\$20,000 Cocoon House	
Create More Transitional Housing in Monroe – <i>City Housing Action Plan</i>	East County Emergency Hotel Voucher Program: -\$592,192 partnered with Volunteers of America	
Encourage Planning for More Affordable Housing in Monroe – <i>City Comprehensive Plan</i>	Funding for Heather’s Hope Communities group home model for McKinney Vento families. Applying for permits. Not implemented yet.	
Provide Rental Assistance Program through RFP – <i>HB1406</i>		
Work with TAC & CHSAB to identify partners and available funding		
B. Partners		
Diplomacy & Relationship Building (TAC & CHSAB)	Service Provider Check ins.	
Capacity Building (Partnerships)	Attached funding from City ARP grants to partnerships and MOUS.	
Build Sky Valley Consortium (Housing & Services)	Bus passes between TTNS and VOA.	
Establish Transportation services between Sky Valley and Everett	Lost Monroe Duvall Shuttle. Senior Center bus does not have capacity to expand to include transportation navigation.	
Evaluate transportation needs with partners	<i>Continue to work with Community Transit for local services? Contact Snoqualmie Valley Transit to restore service? SnowTrac proposal for services.</i>	
Evaluate existing transportation contracts with non-profits		
Coordinate partners applying for Transit Go (grant) program		
Provide information about services to remain housed, financial training, and incentives for businesses to hire employees with entry level skills, information about mental and behavioral health services.	City Human Services present at community events: Farmers Market, PRIDE, Juneteenth, Belonging, and School Resource Fair. Trifold brochures and website information connecting to local service providers. Utility billing insert.	
Work with Monroe Public School’s Foundation to develop and promote annual “resource fair” set up like a vendor show.	VOA has maintained the East County Coordinated Entry contract. Coordinated Entry locations in Monroe and Sultan. The Human Services Implementation Budget has an RFP process attached to criteria the CHSAB defines from the 2021 Community Needs Assessment.	
Facilitate East County Coordinated Entry in partnership with VOA		
Establish and implement the 2022/2023 HS Budget Grant funding process with CHSAB: Determine Strategic Goals/Determine Criteria Release Application Review Applicants/Recommend Awards		
C. Prevention		
Develop education and outreach communication plan about services	Communication planning, education, and outreach with Mojo, City’s Communications Consultant.	<i>New Business Resource FAQ Booklet, Human Services Resource Contact Information, CHSAB Information, Website Content</i>
Poverty 101 Trainings	Funding to host. Exploring a recommendation with CHSAB.	<i>Planning for late Spring/Early Summer</i>
Crisis Response Trainings	Partners have not hosted.	
Work with McKinney-Vento Family Liaisons and Monroe Public Schools Foundation in the Monroe School District to connect families with resources.	Great working relationship established.	
D. Public Safety		
Explore Mobile Mental Health Response Program	Partnerships with City of Monroe, City of Sultan, Snohomish County Fire and Rescue, Snohomish County Sheriff, Monroe Police Department and VOAWW. Funded.	<i>coverage using State Appropriations funding.</i>
Explore Fee Revenue – <i>City Court Assessment</i>		
E. Support Services		
Explore Shared Database System	ROI roadblock. Partners have not been ready.	<i>Exploring Collaborative Case Management Software Needs Assessment with SoftResources.</i>
Establish Family Resource Center	TTNS is now certified as a Family Resource Center and has full County funding for that designation.	
Coordinate more Mental Health Clinicians for Adults	Lobby for Alternative Response Team Continuum of Care.	
Coordinate more SUD Clinicians		
Establish Metrics and Tracking	Must come from partners or the CHSAB.	Budget and RFP for 2025 Community Needs Assessment.
F. Policy & Budget		
Define 2024 Work Plan, Priorities, and implementation Model	January 2024	
Identify performance measures to encourage future funding and show success.	Write reporting requirements into contract scope of work attached to monthly reimbursements and quarterly reporting. 2022 Priority: Mobile Crisis Response.	
Lobby for changes to State and Federal law	Grants Awarded: Snohomish County Partnership Proposal matching funding award; Association of Washington Cities Alternative Response Team Grant (1 st and 2 nd round); Federal Appropriations Committee grant for four years of additional funding; State Appropriations.	
Continue CHSAB as a standing committee	1/10 of 1% was adopted by the County.	
Explore 1/10 of 1% tax		<i>Advocate for regional distribution of funding.</i>
Identify budget enhancement needs and funding opportunities in 2024 for 2025/2026 biennial budget.		
Evaluate Program		