



# May 2024

## Human Services Work Report



#WeAreMonroeWA

## COMMUNITY HUMAN SERVICES ADVISORY BOARD

*In Monroe, everyone feels at home and everyone feels they belong.*

### CITY COUNCIL RENEWS CHSAB FOR NEW TERM

On May 14, 2024, Monroe City Council approved the renewal of the Community Human Services Advisory Board (CHSAB) for another 4-year term. The board meetings will now be held on the first Wednesday of each month from 6 p.m. to 8 p.m. at the Monroe Public Works building and online through the zoom meeting platform.

### NEW CHSAB MEMBERS

The Community Human Services Advisory Board (CHSAB) would like to welcome three new board members who were appointed this month:

- **Quinn Jay**
- **Eric Britt**
- **Michael Gore**

Their experiences bring valuable perspectives to the board, and Human Services staff look forward to resuming CHSAB meetings now that a quorum has been reestablished.

### MAY 16TH SPECIAL MEETING

The CHSAB met on May 16th, 2024, to introduce the new board members and announce the renewal of the board for another term. In this meeting, board members also were introduced to Roger Evans and Dawnelle Carroll, who serve as the Peer Support Outreach and Case Management Specialists, respectively. These positions are contracted with the City to provide support services to Monroe's community members in need. Roger and Dawnelle described their positions and the type of work they do in the community and answered any questions from the board about their positions.

The next CHSAB meeting will be held on July 3rd, 2024. The June meeting has been cancelled to allow members to attend the 2044 Comprehensive Plan update open house on June 5th, 2024.



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## HOUSING, PARTNERS, AND PREVENTION

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### POVERTY 101 OPEN FOR REGISTRATION

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City Human Services staff are pleased to announce that the Everett Gospel Mission has partnered with the City of Monroe to offer a secular version of their Poverty 101 class that will be open to community members and City staff. In this class, participants will:

- Understand the history, barriers, and challenges involved in poverty
- Evaluate personal perceptions of people experiencing poverty
- Consider ways to connect with others to be a part of meaningful and effective change

The class is scheduled for September 7th, 2024, from 9 a.m. to 1:30 p.m. at the Monroe Community Senior Center. This is a free event and will have lunch provided. Registration will be required to attend.

To register, please follow the QR code on the flyer included on the following page.

### COLLABORATIONS WITH LOCAL FAITH ORGANIZATIONS

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On May 9th, 2024, Human Services staff attended a gathering hosted and attended by local pastors and church leadership. Take the Next Step gave a presentation and hosted a panel that included the City Human Services staff and other service providers in Monroe. The panel discussed the progress being made over the last decade to combat homelessness in our area, and what challenges are being faced.

Additionally, on May 20th, Human Services Intern Katelyn Harrigan attended a gathering hosted by Everett Gospel Mission that brought together leaders from churches across Snohomish County to learn and discuss about making a difference in the lives of unhoused neighbors and those in need.

Human Services staff extend their gratitude to these organizations involved in outreach and their collaborative efforts to make a difference in our area. These meetings have been excellent opportunities to network and discuss what gaps still persist and how we can partner to create meaningful change.

# POVERTY 101



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## PRESENTED BY EVERETT GOSPEL MISSION

Join us for this interactive learning experience as we:

- Understand the history, barriers, and challenges involved in poverty
- Evaluate our perceptions of people experiencing poverty
- Consider ways to connect with others
- Discover how to be a part of meaningful and effective change

CLASS COST: **FREE** (REGISTRATION REQUIRED)



## 07 SEPTEMBER 2024



**MONROE COMMUNITY SENIOR CENTER**  
276 SKY RIVER PKWY, MONROE, WA 98272



**9 AM - 1:30 PM**  
LUNCH PROVIDED

REGISTER HERE:



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## POLICY, BUDGET, SUPPORT SERVICES, & PUBLIC SAFETY

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### SPRING INTO RECOVERY

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On May 17th, 2024, Human Services Coordinator Rachel Adams joined other City staff at the Spring into Recovery breakfast benefit hosted by EvergreenHealth Recovery Center. The keynote speaker highlighted Rachel's contributions toward bringing hope to those seeking recovery. The following page provides an overview of the Scholarship Bed program and their recent impact.

### EMERGENCY MANAGEMENT CLASSES IN MONROE

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On May 29th and 30th, 2024, the City of Monroe hosted two FEMA courses for Emergency Management of Animals in Disasters in partnership with the Snohomish County Department of Emergency Management. Special thanks to the instructor and program coordinator for offering these classes in our area and thank you to City staff who assisted in hosting at the Monroe Coordination Center.

### SNOHOMISH COUNTY UPDATE

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On May 14th, 2024, Human Services staff attended a Snohomish County update meeting hosted by the Monroe Chamber of Commerce. Snohomish County councilmembers Jared Mead and Nate Nehring presented to the group, highlighting the work they are doing on County council and their Building Bridges foundation which focuses on improving political dialogue across party lines. Special thanks to the Councilmembers and to the Chamber for hosting this informative event.

### SUMMER SAFETY

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In May 2024, Human Services staff and Economic Development Coordinator Patrick Doherty collaborated to write an article about summer safety for the summer edition of Choose Monroe magazine. Keep an eye out for the issue to find more information about water safety, cooling centers, outdoor recreation, and more!

# SCHOLARSHIP BED PROGRAM

EVERGREENHEALTH  
RECOVERY CENTER

APRIL 2023 -  
MARCH 2024

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11 TOTAL  
ADMISSIONS

8 UNDUPLICATED  
CLIENTS

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31 DAYS OF DETOX  
PROVIDED

26 DAYS OF  
RESIDENTIAL  
TREATMENT

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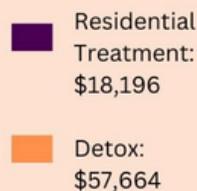
## REFERRALS:

- PSYCHIATRIC CARE
- OUTPATIENT TREATMENT
- HOUSING SERVICES
- PREGNANT & PARENTING WOMEN (PPW) PROGRAM

## PROGRAM DESCRIPTION

The EvergreenHealth Recovery Center has been providing evidenced-based, compassionate addiction treatment for over 40 years. They are licensed by the Washington Department of Health & Division of Behavioral Health & Recovery. This scholarship bed program provides immediate detox and inpatient services for co-occurring mental health and substance use disorders for uninsured and underinsured individuals in Monroe and the surrounding area.

## 2023 COST BREAKDOWN



**TOTAL: \$75,860**



# 2020 HPAC Recommendations Progress Report



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| A. Housing   |  | Status |
|--|--|--------|
| Emergency Shelter and Transitional Housing (Crisis Housing, Rapid Rehousing and Permanent Supportive Housing) – <i>City Strategic Plan</i>   | The Cold Weather Shelter now has a VOA/County budget for staffing and expanded the opening criteria from below 32F to below 34F.<br>Rental Assistance Program with HB1406 money approved by the CHSAB and City Council. Contracting with Take the Next Step.   | Green  |
| Support SVDP Safe Parking Project  | SVDP Safe Parking program for McKinney Vento families.   |        |
| Support HHC Pallet Shelter Project   |  |        |
| Explore Emergency Shelter Options  |  |        |
| Explore Home Share/Group Home Model  | MFTE Credit. Review process with CHSAB and Planning Commission. <b>In progress.</b>  |        |
| Explore Hoteling Model   | 2023/2024 Human Services Awards – Housing and Wrap Around Services:<br>-\$250,000 St. Vincent de Paul<br>-\$30,000 Monroe Gospel Women’s Mission<br>-\$20,000 Cocoon House   |        |
| Create More Transitional Housing in Monroe – <i>City Housing Action Plan</i>   | East County Emergency Hotel Voucher Program:<br>-\$592,192 partnered with Volunteers of America  |        |
| Encourage Planning for More Affordable Housing in Monroe – <i>City Comprehensive Plan</i>  | Funding for Heather’s Hope Communities group home model for McKinney Vento families. Applying for permits. <b>Not implemented yet.</b>   |        |
| Provide Rental Assistance Program through RFP – <i>HB1406</i>  |  |        |
| Work with TAC & CHSAB to identify partners and available funding   |  |        |
| B. Partners  |  | Yellow |
| Diplomacy & Relationship Building (TAC & CHSAB)  | Service Provider Check ins.  |        |
| Capacity Building (Partnerships)   | Attached funding from City ARP grants to partnerships and MOUS.  |        |
| Build Sky Valley Consortium (Housing & Services)   | Bus passes between TTNS and VOA.   |        |
| Establish Transportation services between Sky Valley and Everett   | <b>Lost Monroe Duvall Shuttle.</b><br>Senior Center bus does not have capacity to expand to include transportation navigation.   |        |
| Evaluate transportation needs with partners  | <i>Continue to work with Community Transit for local services?<br/>Contact Snoqualmie Valley Transit to restore service?<br/>SnowTrac proposal for services.</i>   |        |
| Evaluate existing transportation contracts with non-profits  |  |        |
| Coordinate partners applying for Transit Go (grant) program  |  |        |
| Provide information about services to remain housed, financial training, and incentives for businesses to hire employees with entry level skills, information about mental and behavioral health services. | City Human Services present at community events: Farmers Market, PRIDE, Juneteenth, Belonging, and School Resource Fair.<br>Trifold brochures and website information connecting to local service providers.<br>Utility billing insert.  |        |
| Work with Monroe Public School’s Foundation to develop and promote annual “resource fair” set up like a vendor show.   | VOA has maintained the East County Coordinated Entry contract. Coordinated Entry locations in Monroe and Sultan.<br>The Human Services Implementation Budget has an RFP process attached to criteria the CHSAB defines from the 2021 Community Needs Assessment.   |        |
| Facilitate East County Coordinated Entry in partnership with VOA   |  |        |
| Establish and implement the 2022/2023 HS Budget Grant funding process with CHSAB:<br>Determine Strategic Goals/Determine Criteria<br>Release Application<br>Review Applicants/Recommend Awards             |  |        |
| C. Prevention  |  | Green  |
| Develop education and outreach communication plan about services   | Communication planning, education, and outreach with Mojo, City’s Communications Consultant.   |        |
| Poverty 101 Trainings  | Funding to host. Exploring a recommendation with CHSAB.  |        |
| Crisis Response Trainings  | Partners have not hosted.  |        |
| Work with McKinney-Vento Family Liaisons and Monroe Public Schools Foundation in the Monroe School District to connect families with resources.  | Great working relationship established.  |        |
|  | <i>New Business Resource FAQ Booklet, Human Services Resource Contact Information, CHSAB Information, Website Content</i>  |        |
|  | <i>Planning for late Spring/Early Summer</i>   |        |
| D. Public Safety   |  | Green  |
| Explore Mobile Mental Health Response Program  | Partnerships with City of Monroe, City of Sultan, Snohomish County Fire and Rescue, Snohomish County Sheriff, Monroe Police Department and VOAWW. Funded.  |        |
| Explore Fee Revenue – <i>City Court Assessment</i>   |  | Red    |
| E. Support Services  |  | Yellow |
| Explore Shared Database System   | ROI roadblock. Partners have not been ready.   |        |
| Establish Family Resource Center   | <i>Exploring Collaborative Case Management Software Needs Assessment with SoftResources.</i>   |        |
| Coordinate more Mental Health Clinicians for Adults  | TTNS is now certified as a Family Resource Center and has full County funding for that designation.  |        |
| Coordinate more SUD Clinicians   | Lobby for Alternative Response Team Continuum of Care.   |        |
| Establish Metrics and Tracking   | Must come from partners or the CHSAB.  |        |
|  | Budget and RFP for 2025 Community Needs Assessment.  |        |
| F. Policy & Budget   |  | Green  |
| Define 2024 Work Plan, Priorities, and implementation Model  | January 2024   |        |
| Identify performance measures to encourage future funding and show success.  | Write reporting requirements into contract scope of work attached to monthly reimbursements and quarterly reporting.   |        |
| Lobby for changes to State and Federal law   | 2022 Priority: Mobile Crisis Response.<br>Grants Awarded: Snohomish County Partnership Proposal matching funding award; Association of Washington Cities Alternative Response Team Grant (1 <sup>st</sup> and 2 <sup>nd</sup> round); Federal Appropriations Committee grant for four years of additional funding; State Appropriations. |        |
| Continue CHSAB as a standing committee   | 1/10 of 1% was adopted by the County.  |        |
| Explore 1/10 of 1% tax   | <b>Advocate for regional distribution of funding.</b>  |        |
| Identify budget enhancement needs and funding opportunities in 2024 for 2025/2026 biennial budget.   |  |        |
| Evaluate Program   |  |        |



# GRANTS TRACKING LOG



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| Awardee                                 | Source    | Award Date | Program/Description   | Award        | Reimbursed              | % Complete | Expiration |
|---|-----------|------------|---|--------------|-------------------------|------------|------------|
| Boys and Girls Club                     | ARP       | 01/2022    | Scholarships  | \$14,975.00  | <del>\$14,975.00</del>  | 100%       | 10/2024    |
| Beck's Place                            | HSA22     | 12/2022    | Foster boarding program   | \$33,500.00  | \$0                     | 0%         | 12/31/2024 |
| Cocoon House                            | HSA 23-24 | 03/2024    | Housing with Wraparound Services  | \$20,000.00  | \$7,076.40              | 35%        | 12/31/2024 |
| EvergreenHealth Recovery Center         | ARP       | 01/2022    | Detox and inpatient treatment for uninsured Monroe residents                  | \$66,000.00  | \$62,426.00             | 95%        | 10/2024    |
| EvergreenHealth Recovery Center         | SCPP      | 12/2022    | Detox and inpatient treatment for uninsured Monroe residents                  | \$66,000.00  | \$62,069.00             | 94%        | 6/2024     |
| EvergreenHealth Recovery Center         | AWC/ARTG  | 12/2022    | Detox and inpatient treatment for uninsured Monroe/Sultan residents           | \$66,000.00  | <del>\$14,627.00</del>  | 22%        | 6/2023     |
| EvergreenHealth Monroe Foundation       | ARP       | 09/2022    | Social Worker providing mental health evaluations                             | \$15,900.00  | <del>\$15,900.00</del>  | 100%       | 10/2024    |
| EvergreenHealth Monroe Foundation       | SCPP      | 02/2023    | Social Worker providing mental health evaluations                             | \$14,034.32  | <del>\$14,034.32</del>  | 100%       | 12/31/2023 |
| Heather's Hope Communities              | ARP       | 01/2022    | Group home for McKinney Vento families  | \$75,500.00  | \$72,230.89             | 96%        | 10/2024    |
| Housing Hope                            | ARP       | 09/2022    | Support services for 62 families in services program                          | \$77,433.50  | \$75,269.26             | 97%        | 10/2024    |
| Kiwanis Club                            | ARP       | 09/2022    | Book bags for 2 <sup>nd</sup> /3 <sup>rd</sup> grade kids below reading level | \$8,366.50   | \$8,218.78              | 98%        | 10/2024    |
| Melanie F. Ryan Coaching and Consulting | ARP       | 09/2022    | Change agent classes  | \$80,00.00   | \$73,099.27             | 91%        | 10/2024    |
| Miracles and Memories Academy           | ARP       | 01/2022    | Expanding childcare services for children with cognitive disabilities         | \$69,025.00  | <del>\$69,025.00</del>  | 100%       | 10/2024    |
| Miracles and Memories Academy           | HSA22     | 12/2022    | Funding the gap between state and local disability service provision          | \$28,350.00  | <del>\$28,350.00</del>  | 100%       | 12/31/2023 |
| Monroe Community Senior Center          | ARP       | 01/2022    | Staff hazard pay  | \$7,000.00   | <del>\$7,000.00</del>   | 100%       | 10/2024    |
| Monroe Community Senior Center          | ARP       | 01/2022    | Free mental health one-on-one counseling for seniors                          | \$8,400.00   | <del>\$8,400.00</del>   | 100%       | 10/2024    |
| Monroe Community Senior Center          | SCPP      | 02/2023    | Free mental health one-on-one counseling for seniors                          | \$7,907.18   | \$7,907.18              | 100%       | 12/31/2023 |
| Monroe Gospel Women's Mission           | ARP       | 09/2022    | Emergency food and housing  | \$91,600.00  | \$79,043.21             | 86%        | 10/2024    |
| Monroe Gospel Women's Mission           | HSA 23-24 | 03/2024    | Housing with wraparound services  | \$30,000.00  | \$3,289.86              | 10%        | 12/31/2024 |
| Monroe School District                  | ARP       | 01/2022    | Behavioral health software  | \$14,000.00  | <del>\$14,000.00</del>  | 100%       | 10/2024    |
| Monroe School District                  | SCPP      | 12/2022    | Behavioral health software  | \$14,000.00  | <del>\$14,000.00</del>  | 100%       | 12/31/2023 |
| Monroe Public Schools Foundation        | ARP       | 01/2022    | STEM kits   | \$5,000.00   | <del>\$4,928.03</del>   | 100%       | 10/2024    |
| Monroe Public Schools Foundation        | ARP       | 09/2022    | Current issues kids library resources   | \$7,059.08   | <del>\$7,059.08</del>   | 100%       | 10/2024    |
| Rotary Club                             | ARP       | 09/2022    | Community organization grants   | \$43,500.00  | <del>\$43,500.00</del>  | 100%       | 10/2024    |
| Scooter's Place                         | ARP       | 01/2022    | Adaptive riding therapy program for veterans                                  | \$104,770.00 | <del>\$104,770.00</del> | 100%       | 10/2024    |
| Scooter's Place                         | SCPP      | 12/2022    | Adaptive riding therapy program for veterans                                  | \$99,522.62  | <del>\$99,522.62</del>  | 100%       | 12/31/2023 |
| Sherwood Community Services             | ARP       | 09/2022    | Disability services and vocational outreach and engagement                    | \$27,750.92  | \$22,754.23             | 82%        | 10/2024    |

| Awardee  | Source                            | Award Date | Program/Description  | Award        | Reimbursed             | % Complete | Expiration |
|--|-----------------------------------|------------|--|--------------|------------------------|------------|------------|
| St. Vincent de Paul                            | ARP                               | 01/2022    | Safe parking program for McKinney Vento families                                     | \$27,500.00  | \$6,200.00             | 23%        | 10/2024    |
| St. Vincent de Paul                            | ARP                               | 09/2022    | Resource center director   | \$61,500.00  | \$49,872.27            | 81%        | 10/2024    |
| St. Vincent de Paul                            | HSA22                             | 12/2022    | Computers, bilingual staff, offsetting rent for service providers at Resource Center | \$28,500.00  | <del>\$15,854.25</del> | 56%        | 12/31/2023 |
| St. Vincent de Paul                            | HSA 23-24                         | 03/2024    | Housing with wraparound services   | \$250,000.00 | \$23,333.13            | 9%         | 12/31/2024 |
| St. Vincent de Paul                            | AWC/COM contract                  | 02/2024    | Peer Support Outreach Specialist and Case Management Specialist                      | \$94,880.00  | \$77,628.27            | 82%        | 12/31/2024 |
| Take the Next Step                             | ARP                               | 01/2022    | Ventures beginning business training   | \$39,200.00  | \$34,200.00            | 87%        | 10/2024    |
| Take the Next Step                             | ARP                               | 01/2022    | Laundry vouchers   | \$2,000.00   | <del>\$2,000.00</del>  | 100%       | 10/2024    |
| Take the Next Step                             | ARP                               | 01/2022    | Maintaining service levels   | \$15,000.00  | <del>\$15,000.00</del> | 100%       | 10/2024    |
| Take the Next Step                             | ARP                               | 09/2022    | Program staffing   | \$72,000.00  | \$36,000.22            | 50%        | 10/2024    |
| Take the Next Step                             | ARP                               | 01/2022    | Mental health group classes  | \$30,000.00  | \$5,500.00             | 18%        | 10/2024    |
| Take the Next Step                             | SCPP                              | 12/2022    | Mental health group classes  | \$30,000.00  | <del>\$29,846.90</del> | 99%        | 12/31/2023 |
| Take the Next Step                             | ARP                               | 09/2022    | Mental health one-on-one sessions  | \$83,000.00  | \$67,002.60            | 81%        | 10/2024    |
| Take the Next Step                             | SCPP                              | 09/2022    | Mental health one-on-one sessions  | \$18,535.89  | <del>\$18,535.89</del> | 100%       | 12/31/2023 |
| Take the Next Step                             | ARP                               | 01/2022    | Sports scholarships  | \$12,000.00  | <del>\$12,000.00</del> | 100%       | 10/2024    |
| Take the Next Step                             | SHB1406                           | 06/2023    | Rental Assistance (\$70,000/3y)  | \$210,000.00 | \$65,102.00            | 31%        | 6/1/2026   |
| Take the Next Step                             | City Council Directed Funding     | 03/2024    | Mental Health one-on-one sessions  | \$20,000.00  | \$0                    | 0%         | 12/31/2024 |
| The Hand Up Project/Advocate Recovery Services | ARP                               | 09/2022    | Hotel respite program for McKinney Vento families                                    | \$207,997.00 | \$203,824.90           | 98%        | 10/2024    |
| Volunteers of America                          | ARP                               | 01/2022    | ECEAP  | \$75,500.00  | \$62,790.44            | 83%        | 10/2024    |
| Volunteers of America                          | SCPP                              | 05/2022    | Mobile Mental Health (50% match: 30K/30K Sultan and Monroe)                          | \$60,550.00  | <del>\$60,550.00</del> | 100%       | 12/31/2023 |
| Volunteers of America                          | AWC/ARTG                          | 12/2022    | Mobile Mental Health   | \$60,550.00  | <del>\$60,550.00</del> | 100%       | 6/2023     |
| Volunteers of America                          | SAMHSA                            | 12/2022    | 4 years ongoing funding Mobile Mental Health   | \$481,000.00 | \$4,704.87             | 0.9%       | 2027       |
| Volunteers of America                          | East County Motel Voucher Program | 11/2023    | Providing Motel Vouchers for Emergency Housing                                       | \$592,192.00 | \$52,179.38            | 9%         | 06/2024    |
| Volunteers of America                          | DOC State Appropriations          | 07/2023    | Expanding mobile mental health   | \$180,000.00 | \$34,800.43            | 19%        | 06/2025    |
| Monroe/Sky Valley YMCA                         | ARP                               | 01/2022    | Childcare staff retention  | \$34,775.00  | <del>\$34,775.00</del> | 100%       | 10/2024    |
| Monroe/Sky Valley YMCA                         | ARP                               | 09/2022    | My Achievers Program   | \$5,000.00   | \$0                    | 0%         | 10/2024    |
| Monroe/Sky Valley YMCA                         | ARP                               | 09/2022    | Summer mini camp   | \$13,650.00  | \$11,649.00            | 85%        | 10/2024    |
| Monroe/Sky Valley YMCA                         | ARP                               | 09/2022    | Teen program leader's club   | \$7,500.00   | \$0                    | 0%         | 10/2024    |
| Monroe/Sky Valley YMCA                         | ARP                               | 09/2022    | Ready, Set, Go! camp   | \$60,000.00  | \$55,195.55            | 92%        | 10/2024    |
| Monroe/Sky Valley YMCA                         | HSA22                             | 12/2022    | Leaders Club   | \$9,650.00   | <del>\$8,812.77</del>  | 91%        | 12/31/2023 |