



AT-A-GLANCE DIRECTORY

ONLINE SERVICES

MonroeWA.gov

- Monroe Listens: Submit a service request
- Pay a court fine
- Apply for a permit; request an inspection

MonroeWA.gov/pay

- Utility bill payment

MyCrimeReport.us

- File a police report

SOCIAL MEDIA

f MonroeWaGov

f MonroeWAPolice

@cityofmonroewashington

@monroewapolice

@MonroeWA

PERMITTING INFORMATION

Online inspection requests available at MonroeWA.gov (Search: Building)

Mon, Tues, Thurs: 8 a.m. to 12 p.m. & 1 to 5 p.m.

Wednesday: 8 a.m. - 12 p.m.

Friday: (Telephone Only)

8 a.m. to 12 p.m. & 1 to 5 p.m.

Building Permits

(360) 863-4501 | building@monroewa.gov

Land Use Permits

(360) 863-4609 | landuse@monroewa.gov

Fire Permits

(360) 863-4501 | building@monroewa.gov

Public Works

(360) 863-4501 | engineering@monroewa.gov

Code Enforcement

(360) 863-4553

Submit complaints of actual or potential code violations via Monroe Listens (MonroeWA.gov)

Monroe City Hall

Monday - Friday, 8 a.m. to 5 p.m.

Temporary Address:

14841 - 179th Avenue SE, Suite 320

(360) 794-7400 | MonroeWA.gov

Monroe Municipal Court

Monday - Friday, 8 a.m. to 5 p.m.

Closed 12 to 1 p.m.

Temporary Address: 769 Village Way

(360) 863-4521 | MonroeWA.gov

(Search: Municipal Court)

9-1-1 Police/Fire/Medical Emergencies

Non-emergency for officer dispatch (425) 407-3999

City Hall

(360) 794-7400

Business retention/recruitment, City Council meetings, human resources, human services programs, information technology, land use/building/engineering/fire permits, land use and transportation planning, public records, road and parks maintenance/planning/construction, special events/permits, water/sewer/surface water management

Police Department

(360) 794-6300

911 Emergency response, traffic enforcement, criminal investigations, adult/child protective service referrals, car seat safety check/installation, concealed pistol license, emergency housing voucher, fingerprinting, lost/found property, police records requests, trespass letter of consent, welfare check request

Monroe Municipal Court

(360) 863-4521

Criminal/infraction hearings, Community Court, jury duty, fine/fee payment, marriage ceremony

Utility Billing Customer Service (360) 794-7400

Utility bill payment, account/usage inquiry, change of ownership, tenant billing, utility bill payment resources, senior/disabled utility discount program, water hydrant rental, public water fill station



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The City of Monroe is committed to ensuring access to its programs, services, and activities by complying with Civil Rights Title VI and Americans with Disabilities Act (ADA) Title II laws and will reasonably provide translation, interpretation, modifications, accommodations, alternate formats, and support services upon request. To request these services or to file a complaint, call 360-794-7400 or email pwcontracts@monroewa.gov. If you are deaf or hard of hearing, dial 711. Learn more at MonroeWA.gov.