



Human Services Work Report August and September 2022



Policy, Budget & Public Safety:

Community Human Services Advisory Board (CHSAB)

The CHSAB has been struggling to meet quorum recently. The board elected to take the month of August off.

September 1, 2022

The board was not able to call this meeting to order due to a lack of quorum. No action or business items could be addressed but the board members present were able to speak from Ms. Melanie Ryan of Beck's Place. Ms. Ryan's presentation was rescheduled for October 20, 2022, to give her the opportunity to speak with the whole board.

September 15, 2022

The CHSAB heard from Sue Skillen of the Monroe Public Schools Foundation on their Emergency Needs Program. The Foundation works directly with school counselors to provide supplies and extra support wherever needed for kids and families to be engaged and successful in school.

Ms. Mehta shared information about the McKinney Vento Act which defines homeless children as "individuals who lack fixed, regular, and adequate nighttime residence." Could be living in cars, campgrounds, parks, public spaces, hotels, shelters or doubled up with other families.

In June of 2022, at the end of the school year, the number of McKinney Vento students was 285. At this time there are 166 students enrolled in McKinney Vento. This is a remarkable 42% reduction in homeless families in our school district. Of the 119 students who have now become stabilized, approximately 30 were stabilized outside the district.

The board also heard from Community Development Director Lance Bailey about the City's proposed Multi Family Tax Exemption program. The program is embedded in State law. Cities are eligible to opt in. It allows for a developer to be exempted from the ad valorem tax, not from all taxes.

The City has a housing need that extends into affordable housing. The projection is that the City will need 819 units in total from 80% of AMI on down. One of the decisions that the City will need to make is the target area for this program. The board shared a preference for seeing multifamily development on the north side of the railroad tracks to create a more inclusive and equitable community.

Bolt Creek Fire Response

The City of Monroe Emergency Management Team assisted with providing accurate communication from Snohomish County Fire and Rescue and the Snohomish County Department of Emergency Management. Human Services Coordinator Rachel Adams was able to circulate requests for donations amongst local service providers and the faith community to help support evacuation sheltering efforts.



Human Services Work Report August and September 2022



Prevention, Housing, Partners & Support Services:

Summer Events!

August

2022

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

Throughout the months of August and September Miracles and Memories Academy provided a summer camp for children with disabilities.

Take the Next Step hosted a volunteer appreciation event.

Compassionate Friends put on a Walk to Remember at Sky River Park for community members who are grieving the loss of a child.

The Village Mentorship in collaboration with Sky Valley VOA Youth Coalition hosted a summer camp for youth that was geared toward career development opportunities.

The School District hosted the back-to-school Resource Fair. City Staff attended and shared information on parks activities and human services.

September is Suicide Prevention month. Sultan VOA in collaboration with Jana Robinson and Heidi Dawson of the Determined Parents Foundation put on “Party in the Park”. This event was geared toward youth suicide awareness.

Monroe Equity Council hosted the first annual “Multicultural Monroe” at Sky River Park. This event was filled with vendors and performers representing a wide variety of different cultures.

Community Members Jana Robinson and Heidi Dawson of the Determined Parents Foundation put together the first Monroe Mental Health

September

2022

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
29	30	31	1 City of Monroe Human Services Awards	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22 Monroe Gospel Women's Procurement Item Deadline	23	24	25
26	27	28	29	30	1	2



Human Services Work Report August and September 2022



resource fair. This family event was held at Sky River Park and had a vast array of resources and vendors supporting mental health awareness.

The Boys and Girls Club and YMCA opened up their fall sports series.

Monroe Gospel Women’s Mission prepared for its annual auction.

And YWCA hosted a Landlord Convenings event to discuss the shared housing model.

Monroe Cold Weather Shelter Planning

The Monroe Cold Weather Shelter planning is well under way with VOA as the lead agency for both the Monroe and Snohomish locations. The Monroe shelter will be hosted by New Hope Fellowship A volunteer training opportunity is scheduled for mid-October. Please contact Lindsay Donovan at 425-349-0380 for information about how to volunteer.



NOVEMBER 1 - MARCH 15
when temperatures are forecasted to reach **34° or below**

MONROE
NEW HOPE FELLOWSHIP
CHURCH
1012 W. Main St.

SNOHOMISH
SNOHOMISH EVANGELICAL
FREE CHURCH
210 Avenue B

Shelter Opens 8pm • Must Arrive Before 10pm • Shelter Closes 7am

Need a ride to the Monroe shelter?
Sultan Library shuttle departs at 7:45pm

▼ FIND OUT IF THE SHELTERS ARE OPEN ▼



<https://snohomish-county-public-safety-hub-snocco-gis.hub.arcgis.com/pages/cold-weather-shelters>



@voawskyvalley 425-535-0000



QUESTIONS?
Call 360-793-2400
(Mon-Fri 9am-4pm)
voaww.org/svcws

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SNOHOMISH COUNTY HUMAN
SERVICES DEPARTMENT

East County Coordinated Entry Bright Spots

At the beginning of 2021, East County service providers applied for and received a County contract to host the East County 211 Coordinated Entry Navigator locally with Volunteers of America (VOA) as the lead agency.

East County Navigator, Mr. Roger Evans, has been advocating for Monroe community members, needing rapid rehousing and permanent supportive housing, to come up in the County’s priority

Human Services Work Report August and September 2022

pool. Mr. Evans shared some of the recent success stories about formerly homeless individuals who have been housed through the 211 system.

- A mother with a child and another on the way. Hopefully this family will be the first of many moving into the new Twin Lakes 2 Housing Hope Complex by the end of October.
- Two female clients who were chronically homeless are now in rapid rehousing through Catholic Community Services (CCS) and YWCA.
- A mother and son who were guests of the Monroe cold weather shelter in 2021 were able to increase their income through employment assistance. Their move in costs were covered by county flex funding and are they are now on a regular lease.
- An individual in Monroe who was struggling with income and housing connected with a local business owner to help increase her income. She now has a pledge letter from the VOA to assist her with moving into permanent housing.
- An individual who has been homeless in Monroe for six years and living in his car with a disability has permanent housing through the 211 priority pool. He is working with a case manager at Catholic Community Services (CCS) to find the right apartment.
- Another individual who has been homeless in Monroe for three years living in his car with an undocumented disability has a Housing and Essential Needs (HEN) referral and is on his way to getting into the right place.
- An individual who completed treatment and was able to find housing with the help of the YWCA.

Monroe This Week Stories

ARP Funds Support Uninsured and Underinsured August 19, 2022, • Volume 8/Edition 33



In a recent edition of Monroe this Week, there was a highlight about the Evergreen Recovery Center's Scholarship Bed Program. This program was created through the first round of awards of the City's ARP funding. This week, I'd like to share another story of this program, featuring a 21-year-old female with opioid and cannabis use disorders.

This patient was referred to the program by the Monroe Police Department's Community Outreach Team. She was homeless, unemployed, out of compliance with her mental health medications, and lacked a current primary care physician. Her main motivation for recovery was safety issues related to poor mental health, trauma experienced while homeless, and she stated that she just wanted to be in control of her emotions and learn more about life. Her trauma history includes physical, sexual, and emotional abuse as an adult. She identifies a history of suicidal ideations, self-harm, isolation, anger, family discord, low self-esteem, anxiety, and bipolar and schizoaffective disorders; she also lacked connection to sober support. While engaged in the program, she was able to stabilize back onto her mental health medications, obtained sober housing in Wenatchee, connected to a 12-step community, and obtained a sponsor. Her treatment recommendations are for ongoing addiction treatment, and physical and mental health care. She



Human Services Work Report August and September 2022



has been discharged to the Center for Alcohol and Drug Treatment for intensive outpatient treatment, and to American Behavior Health Systems (ABHS) for medication management and prescribed ongoing care.

ARP Funds Support the Recovery of Residents September 2, 2022, • Volume 8/Edition 35

In a recent edition of Monroe this Week, there was a highlight about the Evergreen Recovery Center's Scholarship Bed Program. This program was created through the first round of awards of the City's ARP funding. This week, I'd like to share another story of this program, featuring a 26-year-old male with opioid and methamphetamine use disorders.

The patient was referred to the Recovery Center by the Monroe Police Department's Community Outreach Team. He was homeless and his primary motivation to be sober was to avoid legal issues, stay out of trouble, and be reunited with his girlfriend and baby. At first, he didn't want to get out of bed and didn't really want to be there. He is currently completing his time at the Recovery Center as a model patient who is helping others. He talks about how much better he feels and how he has hope again. He is connecting with a sponsor and has aftercare set up for intensive outpatient treatment with SeaMar and Ideal Options for ongoing medical management. He will be discharged to his girlfriend and child now that he is clean and sober.

ARP Funds Support Senior Residents September 30, 2022 • Volume 8/Edition 39

In recent editions of Monroe This Week, I've shared information about American Rescue Plan Act (ARP) funds and how the City is partnering with local organizations to respond to needs in the community created by the COVID-19 pandemic. I'd like to share this story, from the staff of the Monroe Community Senior Center, of how an ARP award is supporting the mental health of senior residents in our community.



The Senior Center has received \$8,400 in total for this program over both rounds of ARP fund distribution. The funding was designated to create free mental health services for seniors aged 60 and older, including members and non-members of the Senior Center. To date, eighteen seniors have utilized this program since it began in March. The program has been completely booked and is scheduled out months in advance. They are partnering with Steve Harper, LMFT of Monroe Counseling. Mr. Harper believes this program gives seniors a chance to feel seen and heard where they often feel invisible. It is helping them integrate back into the community and provides useful perspectives as they navigate this phase of their lives.

The Monroe Community Senior Center is committed to promoting the physical, mental, and emotional health of our community's seniors. Thank you to the Senior Center for applying for and utilizing these funds to administer this important program. I will share further stories of how ARP funds are impacting our community in future editions of Monroe This Week.



Human Services Work Report August and September 2022



Local Human Service Events Calendar

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	211 East County Navigator at TTNS					
	Sky Valley Foodbank 3pm-5pm		Sky Valley Foodbank 9am-11am			
TTNS Outreach Team		TTNS Outreach Team	MPD Outreach Team	TTNS Outreach Team		
	Food Event (Teens) 12:30pm-5:30pm at the SVDP Community Resource Center	Hot Food Event 12pm-1pm at the Library	Hot Food Event 12pm-1pm at the Library	Food Event (Teens) 12:30pm-5:30pm at the SVDP Community Resource Center	Hot Food at New Hope Fellowship Church 9am-10am	
		TTNS Community Dinner			Feed My Sheep at New Hope Fellowship 9am-10am	
	Food Share 9:30am at The Library	Food Gleanings 2pm-4pm at The Rock Church	Grocery Distribution at French Creek Manor 2pm-4pm	Food Gleanings 4pm-6pm at The Rock Church	Food Gleaning 9:30am- 11am at Foothills Foursquare Church	
VOA Showers 2pm-6pm		VOA Showers 2pm-6pm				



MONROE COMMUNITY HUMAN SERVICES ADVISORY BOARD

Regular Business Meeting
Thursday, September 15, 2022, 6:00 PM
MCC and Zoom Online Meeting Platform

CHAIR
James Harrigan
VOTING MEMBER
Megan Wirsching
Patsy Cudaback
Lynsey Gagnon
Tony Balk
Aisha Sial
Marci Scott-Weis
Paul Stayback

MINUTES

1 CALL TO ORDER

Virtual Participation Information:

Join Zoom Meeting:

- [Click here](#)
- Dial in: (253) 215-8782
- Passcode: 068189
- Meeting ID: 811 5110 2695

The September 15, 2022, Community Human Services Advisory Board (CHSAB) meeting was called to order at 6:00PM by Chair Harrigan. Mr. Tyler Christian facilitated roll call.

2 ROLL CALL

Attendees:

Board Members

Tony Balk

Lynsey Gagnon

James Harrigan

Aisha Sial

Marci Scott-Weis

Paul Stayback

Megan Wirsching

City of Monroe:

Rachel Adams

Tyler Christian

Deborah Knight

Members:

Absent:

Patsy Cudaback

Presenters:

Lance Bailey

Amber Mehta

Sue Skillen

Community Members:

3 PUBLIC COMMENTS

(This time is set aside for members of the public to speak to the Community Human Services Advisory Board on any issue related to Human Services. Three minutes will be allowed per speaker.)

4 CONSENT AGENDA

- a) Approval of Minutes from July 21, 2022

Board Member Balk made the motion to approve the date CHSAB Meeting Minutes. Chair Pro-tem Gagnon seconded. Motion carried: 6/0

5 ANNOUNCEMENTS/PRESENTATIONS

- a) Monroe Public School Foundation Emergency Needs Program and McKinney Vento Liaison Program - Sue Skillen and Amber Mehta

Ms. Skillen began by explaining the vouchers that families had access to by connecting with the Public-School Foundation. This organization steps the family's crisis with them, an example being home fires, to make sure kids have kids have clothing and transportation to school. The School Foundation also supplies resources through partners and the fall school resource fair which distributes helmets, shoes and back packs filled with supplies for low-income families. The Foundation works directly with school counselors to provide supplies and extra support wherever needed for kids and families to be engaged and successful in school.

Ms. Mehta shared information about the McKinney Vento Act which defines homeless children as "individuals who lack fixed, regular, and adequate nighttime residence." Could be living in cars, campgrounds, parks, public spaces, hotels, shelters or doubled up with other families.

Students have the right to remain in their school of origin which means staying in the last place where they were enrolled in school when they were housed - if it is in the child's best interest. If the family is displaced McKinney Vento does need to provide transportation. These students also receive free lunch and breakfast, language assistance and assistance with before and after childcare. McKinney Vento also assists with services for unaccompanied youth and refugees.

In June of 2022, at the end of the school year, the number of McKinney Vento students was 285. The largest percentage of students that are McKinney Vento

are in Leaders and Learning and at Frank Wagner. At this time there are 166 students enrolled in McKinney Vento.

Chair Pro-tem Gagnon shared her gratitude for Amber in her role. Ms. Gagnon then asked what her day might look like. Ms. Mehta shared that most of her day is constantly checking in with counselors going over student's needs and connecting with unaccompanied minors and families with ongoing needs.

Board Member Balk asked about bussing in and out of the school district. Ms. Mehta responded that right now they have about 25 transportation requests. One school district will pay for the morning and one school district will pay for the afternoon. Board Member Balk then asked about the relationship with Cocoon House. Ms. Mehta explained the team effort involved in wrap around services to support these students. Ms. Mehta also shared that the Cocoon House in Monroe is closed due to staffing.

Board Member Stayback asked how many students were stabilized inside the district verses outside the district. Ms. Mehta said that probably 30 had stabilized outside the district and then several families who have also found their own more stable living arrangement living in district. Board Member Stayback asked about seasonal or predictable patterns. Ms. Mehta shared that most of the 285 number was pandemic related and doesn't think that the number will get that high again. There are also a number of families that stabilize and then need to use services again. Board Member Stayback asked if there was a correlation to increased dropout rates in the McKinney Vento Program. Ms. Mehta explained that the students in the program actually have more support and services. Last year all of the McKinney Vento students graduated.

Chair Harrigan asked if all of the funding is from the Federal funding. Ms. Mehta explain that the transportation and her role are funded by the Federal government. There are also invest ed fees at the high school which is something that has just beginning covering sports and cap and gown fees. Other funds can be supplemented through grants like ARP.

Chair Pro-tem Gagnon asked if Ms. Mehta thought these students had enough support. Ms. Mehta replied that yes because there are several Student Support Advocates who collaborate with the Behavioral Health Team. Ms. Mehta shared that she would love to have two McKinney Vento people and a SSA at every school and more community resources. Chari Harrigan asked what limits the school district from having a second McKinney Vento person. Ms. Mehta explained that those funds would have to come from a grant or some other school district funds.

- b) Multifamily Housing Tax Exemption Program - Lance Bailey

Mr. Lance Bailey introduced the MFTE program and that this is something the City is considering adopting. The program is embedded in State law. Cities are eligible to opt in. It allows for a developer to be exempted from the ad velorum tax, not from all taxes.

The time frames that can be adopted are 8-, 12- and 20-year exemptions with an optional 12-year extension. These projects can be a mix of market rate and affordable. The purpose is to incentivize developers to create affordable projects.

The City has a housing need that extends into affordable housing. The projection is that the City will need 819 units in total from 80% of AMI on down.

The City will need to adopt a target area. The first criteria is a zone that allows for a multifamily development. This is one of the decisions that the City will need to make and one that this group should have input on.

Currently there has been a presentation to the Planning Commission, this group, the P3 group and then back to the Planning Commission. It would be great to have this group join the Planning Commission.

Board Member Balk asked if this is done prior or after the Comprehensive Plan because the Multi Family zoning could change. Mr. Bailey replied that they are still discussing timing and this was a good point. Mr. Balk shared that his priorities were N Kelsey and the area around the old Albertsons.

Board Member Scott-Weis asked about the school district property on N Kelsey. Mr. Bailey explained that that was school district property and would need to go through a rezone.

Board Member Sial shared her frustration with NIMBISM and that the community needed to embrace Multifamily N of HWY 2. Mr. Balk clarified the area N of the railroad tracks.

Board Member Stayback explained that his family is new to the community but that their family is fleeing the building of large condos without the infrastructure in place. Mr. Stayback asked to touch on the difference between low income and affordable housing. Mr. Bailey shared that there was the ability to set qualifiers in to focus on low income or mix in moderate income. Mr. Bailey did share that the developers that do those types of projects aren't the same. Mr. Stayback shared that it really is about packaging and that low income for a family of four is actually \$73,000. Mr. Stayback also brought up the consideration of the schools that would be impacted by the area.

Chair Harrigan shared his support for the N side of the tracks would be his preference. But that the heart behind this is to equitably distribute so that

people can stay in their community. Chair Harrigan also shared the need for balance of green spaces and parks.

Board Member Stayback asked if there was an offset to devaluing property to improved infrastructure. Mr. Bailey shared that legally you can't require a developer to put in more infrastructure than they need for their project. Mr. Bailey also shared that it does also trigger conversations for bigger picture needs like schools, fire and police.

The Board lost quorum at 7:28pm. No action on business can be taken from this point. The board members present continued their discussion of this item.

Ms. Knight shared that the intent is to add the tax exemption to current multifamily zoning. Future multifamily zoning would require zone changes to create additional multifamily zoning.

Mr. Balk shared that studies show that tax revenue increases from multifamily developments as opposed to single family.

Mr. Stayback asked about the cities timeline. Mr. Bailey said that he anticipated two to three Planning Commission meetings. Ms. Knight shared her thought is March 2023.

Ms. Adams asked if there would be a joint meeting between the Planning Commission and the CHSAB at some point. Mr. Bailey said that we could and Chair Harrigan shared that he would support that.

Mr. Stayback shared that he had a friend that felt that you didn't need to create more affordable housing you just need to create more housing. Mr. Bailey shared that there really is no good answer to that and his thoughts on it have changed over time.

Board Member Sial asked if any of these items discussed will impact the Comprehensive Plan update. Ms. Knight said that yes, those discussion are already taking place internally and with the consultants working on how to equitably distribute affordable housing. There will be surveys and lots of public outreach.

Chair Harrigan asked how often Community Land Trusts might have come up in those conversations. Mr. Bailey shared that not much but that Community Land Trusts would be included in MTFE. Chair Harrigan asked for the Planning Commission meetings to be sent out as a reminder.

- a) Human Services Budget Review and Recommendation - Deborah Knight

This item is being postponed until the next meeting.

7 DISCUSSION ITEMS

- a) Snohomish County Partnership Proposal Award - Rachel Adams

This item is being postponed until the next meeting.

8 BOARDMEMBER REPORTS

On August 30th CBOC opened in Everett - Veterans services.

9 STAFF/DEPARTMENT REPORTS

Reminder that we will be discussing with counsel that will be brought forward on October 4th.

New meeting location at the Parks Building off Village Way.

Ms. Adams shared information about the Mental Health Fair on Sunday.

10 ADJOURNMENT

Majority vote to extend past 8:00 p.m.

Next Meeting **10/06/2022** at 6:00 p.m.

2022 HPAC Recommendations Action Plan – Gantt Map Chart

	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022
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(X = Started O = Not Started)

A. Housing												
Emergency Shelter and Transitional Housing (Crisis Housing, Rapid Rehousing and Permanent Supportive Housing) – <i>City Strategic Plan</i>	X	X	X	X	X	X	X	X	X			
Support SVDP Safe Parking Project	X	X	X	X	O	X	X	X	X			
Support HHC Pallet Shelter Project	X	X	X	X	X	X	X	X	X			
Explore Emergency Shelter Options	X	X	X			X	X	X	X			
Explore Home Share/Group Home Model	X	X	X	X	X	X	X	X	X			
Explore Hoteling Model	X	X	X	X	X	X	X	X	X			
Create More Transitional Housing in Monroe – <i>City Housing Action Plan</i>						X	O	X	X			
Encourage Planning for More Affordable Housing in Monroe – <i>City Comprehensive Plan</i>	X	X	X	X	X	X	X	X	X			
Provide Rental Assistance Program through RFP – <i>HB1406</i>					O	O	O	O	O			
Work with TAC & CHSAB to identify partners and available funding	X	X	X	X	X	X	X	X	X			
B. Partners												
Diplomacy & Relationship Building (TAC & CHSAB)	X	X	X	X	X	X	X	X	X			
Capacity Building (Partnerships)	X	X	X	X	X	X	X	X	X			
Build Sky Valley Consortium (Housing & Services)	X	X	X	X	X	X	X	X	X			
Establish Transportation services between Sky Valley and Everett				X	X	O	O	O	O			
Evaluate transportation needs with partners	O	X		X	X							
Evaluate existing transportation contracts with non-profits	O	X										
Coordinate partners applying for Transit Go (grant) program		X	O	O	O							
Provide information about services to	X	X	X	X	X	X	X	X	X			

2022 HPAC Recommendations Action Plan – Gantt Map Chart

	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022
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(X = Started O = Not Started)

remain housed, financial training, and incentives for businesses to hire employees with entry level skills, information about mental and behavioral health services.												
Work with Monroe Public School’s Foundation to develop and promote annual “resource fair” set up like a vendor show.								X	X			
Facilitate East County Coordinated Entry in partnership with VOA	X	X	X	X	X	X	X	X	X			
Establish and implement 2022 HS Budget Grant funding process with CHSAB	X	X	X	X	X	X	X	X	X			
Determine Strategic Goals	X											
Determine Criteria	X											
Release Application		O	X	X				X				
Review Applicants					X	X			X			
Recommend Awards						X	X					
C. Prevention												
Develop education and outreach communication plan about services	X	X	X	X	X	X	X		X			
Poverty 101 Trainings												
Crisis Response Trainings									O			
Work with McKinney-Vento Family Liaisons and Monroe Public Schools Foundation in the Monroe School District to connect families with resources.	X	X	X	X	X				X			
D. Public Safety												
Explore Mobile Mental Health Response Program	X	X	X	X	X	X	X	X	X			
Explore Fee Revenue – <i>City Court Assessment</i>								O	O			
E. Support Services												

2022 HPAC Recommendations Action Plan – Gantt Map Chart

	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022
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(X = Started O = Not Started)

Explore Shared Database System		O	O	O	O	O	O	O	O			
Establish Family Resource Center	X	X	X	X	X	X						
Coordinate more Mental Health Clinicians for Adults	O	X	X	X	X	X	X	X	X			
Coordinate more SUD Clinicians			X	X	X	X	X	X	X			
Establish Metrics and Tracking – <i>Needs Assessment</i>												
F. Policy & Budget												
Define 2023 Work Plan, Priorities, and implementation Model									O	O		
Identify performance measures to encourage future funding and show success. – <i>Needs Assessment</i>									O			
Lobby for changes to State and Federal law	X	X	X	X								
Continue CHSAB as a standing committee	X	X	X	X	X	X	X	X	X			
Explore 1/10 of 1% tax	X	X	X	X	X	X	X	X	X			
Identify budget enhancement needs and funding opportunities						X	X	X	X			
Evaluate Program									X			