



## Human Services Work Report June 2022



### Policy, Budget & Public Safety:

#### Community Human Services Advisory Board (CHSAB)

June 16, 2022

There was not a quorum of board members present at the June 16, 2022, meeting. A staff meeting was held to discuss the joint meeting with the City Council scheduled for June 21, 2022.

Meeting minutes for June 16, 2022, May 19, 2022, and May 5, 2022, have not been approved due to the lack of a board quorum.

#### CHSAB and City Council Joint Meeting - June 21, 2022

CHSAB members shared their recommended changes to the draft 2023 Strategic Priorities and 2023-2027 Strategic Plan:

1. Strategic Priorities:

Consider using the headings from the previous strategic priorities - safe and secure, economic development, good government, etc. The former headings were more understandable and user friendly.

Board Recommendation: **No changes made to the draft documents.**

2. Define "Friendly and Responsive":

If this is about City Staff, consider adding programs to make city staff more accessible such as training on Trauma Informed Care.

Board Recommendation: **Add " Promote a culture of safety, empowerment, and healing" to "Safe and Secure" to include opportunities for training, such as Trauma Informed Care" for both city employees and community**

3. Diversity, Equity, and Inclusion:

Add DEI to "Create Connections".

Board Recommendation: **Add " Promote a culture of safety, empowerment, and healing" to "Create Connections" to include opportunities for DEI training for both city employees and community**

4. Human Services Coordinator:

Budget and implement a full-time paid position to coordinate human services programs in the City of Monroe.

Board Recommendation: **Add a full-time paid position to the 2023-2027 Strategic Plan in 2023 to provide support and connect human service programs in the City of Monroe.**



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### 5. Support Family Resources Centers:

Budget an annual commitment to support Monroe's family resource center.

**Board Recommendation: Support family resource centers through direct appropriation or the annual human service grant process and evaluated against other priority human service needs. Human service grants are included in 2023, 2025 and 2027. A "needs assessment" is scheduled for 2024 and 2026 ahead of the 2-year budget cycle.**

### 6. Public Restrooms:

Invent a cooperative plan (vouchers, tax/fee breaks or other perks from the City, County, Community Transit or State) with downtown businesses/agencies, various parks, portable toilets at key bus stops, etc. to offer gender neutral bathroom facilities open to the public 24/7 or nearly that. The 'public' would include unhoused and/or people who are not paying customers who look poor or out of the 'ordinary'.

**Board Recommendation: Include support for public restrooms in the 2023-2027 Strategic Plan in 2023 under "Strengthen Connections".**

### 7. Housing Action Plan: Implement the recommendations in the city's adopted Housing Action Plan.

**Board Recommendation: Include support for the Housing Action Plan under "Build Regional Connections and Community".**

### 8. Affordable Housing:

Set aside 20% multi-family units constructed on city owned property (e.g. North Kelsey) for affordable housing.

**Board Recommendation: Include support for Affordable Housing in the 2023-2027 Strategic Plan in 2023 under "Build Regional Connections and Community".**

### 9. Partnerships:

Encourage partnerships with other service groups such as Masons, Veterans of Foreign Wars (VFW), Rotary, Kiwanis, etc.

**Board Recommendation: Include support for "partnerships" under "Strengthen Local Connections" in the 2023 Strategic Priorities.**

### 10. Community Court:

Create a collaboration between the community court and a "one-stop-shop".

**Board Recommendation: Add "collaboration between community court and one-stop shop" under "Ensure a Safe Place" in the 2023 Strategic Priorities.**

### 11. Track progress:

Create a "score-card" or dashboard to track progress on the strategic plan. **City Staff Board Recommendation: Add "Develop and implement method to track strategic plan progress" under "Be friendly and Responsive" in the 2023 Strategic Priorities and 5-year Strategic Plan.**



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## Investing in Human Services

### American Rescue Plan (ARP)

The second round of American Rescue Plan (ARP) review committee recommendations were presented to the Mayor and Council on June 28, 2022.

### 2022 Human Services Awards

The application period to the CHSAB 2022 Human Services Awards has now closed. These Human Services Awards will distribute the budgeted \$100,000.00 that was set aside for the implementation of the priorities from the 2021 Community Needs Assessment. The priorities are to:

- Increase affordable housing.
- Increase mental and behavioral health services.
- Increase disability services.

The review committee’s recommendation will be presented to the CHSAB at the July 7, 2022, meeting and then will be presented to the City Council for their consideration also.

## Recovery Roadshow



There were almost 60 attendees, not including county staff and community partners, on what ended up being the rainiest June 9 in history. City Administrator Ms. Deborah Knight and Human Services Coordinator Ms. Rachel Adams were present to share information with attendees about the 2021 Community Needs Assessment and how the City is

working to fill identified gaps and overcome identified barriers by using its American Rescue Plan (ARP) as grant funding.

Here are the top three issues as voted on by District 5 residents at the Roadshow:

### Increasing behavioral & mental health services:

Significant focus on youth and a recommendation to site high-quality mental health services brought directly into schools, so that providers can meet young people and parents where they already are. Included recommendations to support mobile mental health units.



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In addition, there was a recognition that there is a severe deficit of affordable and available treatment, detox, and mental health beds in East County, and an issue around Evergreen Health Monroe having vacant beds due to issues around federal regulations and Medicaid.

### Increasing affordable housing:

Attendees voiced a desire to embrace different kinds of housing in East County beyond single-family homes, including ADUs, multi-family units, and tiny houses.

### Increasing homeless shelter availability:

There was a desire to increase investments in shelter with wrap-around services so that we can set people on a path to permanent housing. In addition, motels were explicitly mentioned as an ideal shelter option from the community.

Anyone with additional questions or ideas can reach out to ORR directly at [SnohomishCounty.Recovers@snoco.org](mailto:SnohomishCounty.Recovers@snoco.org).

## **Prevention, Housing, Partners & Support Services:**

### **Community Cooling Centers**

Summer is finally here and coming in hot! Human Services Coordinator Rachel Adams has connected with local community partners who have hosted Cooling Stations in the past to confirm their participation again this summer if the heat index reaches an extreme heat temperature of over 100F.

### **Monroe This Week Stories**

#### ARP Funds Will Support Local Partners May 27, 2022 • Volume 8/Edition 21

Last week, Take the Next Step (TTNS) had an awesome turnout for their informational night on the upcoming series of classes they will be providing to help local Spanish-speakers start their own small businesses. These classes are led by TTNS's partner Ventures, a Seattle-based nonprofit, which specializes in precisely this! Attendees of the classes will learn the ins and outs of turning their idea or skill into a real business. After completing the program, graduates will have the opportunity to apply for start up capital.





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The City is excited for this program and our residents to have the opportunity to recover from the negative effects of the pandemic by finding new ways to support their families. Funds for this project were provided through our American Rescue Plan Act (ARP) program.

### ARP Funds Support Youth Health And Fitness June 10, 2022 • Volume 8/Edition 23

In recent editions of Monroe This Week, I've shared information about the application process for and allowed uses of American Rescue Plan Act (ARP) funds made available by the City. I'd like to share this story, from the staff of Take the Next Step, of how an ARP award is supporting the mental and physical health and fitness of youth in our community.

Take the Next Step received funds to support mental health services for Monroe School District students, and to provide scholarships for local youth to participate in sports programs. To date, fourteen students have been referred to free mental health programs through the School District, and Take the Next Step's Mental Health Counselor is collaborating with the School District on ways to provide more group therapy opportunities for students. Two students have also utilized sports scholarships so far. Being active and positively engaging with peers is another fantastic way to support mental health and build community. More scholarships are anticipated to be utilized later this fall.

Thank you to Take the Next Step for applying for, and administering these important programs! I will share further stories of how ARP funds are impacting our community in future editions of Monroe This Week.



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## Local Human Service Events Calendar

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	211 East County Navigator at TTNS					
	Sky Valley Foodbank 3pm-5pm		Sky Valley Foodbank 9am-11am			
TTNS Outreach Team		TTNS Outreach Team	MPD Outreach Team	TTNS Outreach Team		
		Hot Food Event 12pm-1pm at the Library	Hot Food Event 12pm-1pm at the Library		Hot Food at New Hope Fellowship Church 9am-10am	
	Food Share 9:30am at The Library	Food Gleanings 2pm-4pm at The Rock Church	Grocery Distribution at French Creek Manor 2pm-4pm	Food Gleanings 4pm-6pm at The Rock Church	Food Gleaning 9:30am-11am at Foothills Foursquare Church	
VOA Showers 2pm-6pm		VOA Showers 2pm-6pm				

CHSAB Minutes from May and June will be included in the next report once approved.

## 2022 HPAC Recommendations Action Plan – Gantt Map Chart

	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022
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**(X = Started O = Not Started)**

<b>A. Housing</b>												
Emergency Shelter and Transitional Housing (Crisis Housing, Rapid Rehousing and Permanent Supportive Housing) – <i>City Strategic Plan</i>	X	X	X	X	X	X						
Support SVDP Safe Parking Project	X	X	X	X	O	X						
Support HHC Pallet Shelter Project	X	X	X	X	X	X						
Explore Emergency Shelter Options	X	X	X			X						
Explore Home Share/Group Home Model	X	X	X	X	X	X						
Explore Hoteling Model	X	X	X	X	X	X						
Create More Transitional Housing in Monroe – <i>City Housing Action Plan</i>						X						
Encourage Planning for More Affordable Housing in Monroe – <i>City Comprehensive Plan</i>	X	X	X	X	X	X						
Provide Rental Assistance Program through RFP – <i>HB1406</i>					O	O						
Work with TAC & CHSAB to identify partners and available funding	X	X	X	X	X	X						
<b>B. Partners</b>												
Diplomacy & Relationship Building (TAC & CHSAB)	X	X	X	X	X	X						
Capacity Building (Partnerships)	X	X	X	X	X	X						
Build Sky Valley Consortium (Housing & Services)	X	X	X	X	X	X						
Establish Transportation services between Sky Valley and Everett				X	X	O						
Evaluate transportation needs with partners	O	X		X	X							
Evaluate existing transportation contracts with non-profits	O	X										
Coordinate partners applying for Transit Go (grant) program		X	O	O	O							



