

Community Human Services Advisory Board Work Report – August 2020

Policy & Budget:

Community Human Services Advisory Board (CHSAB)

The City hosted its first Community Human Services Advisory Board Meeting. The group is focusing on getting to know each other, establishing group norms, and reviewing the work of the HPAC and TAC.

To view the Agenda materials please visit the City Website:
<https://www.monroewa.gov/Archive.aspx?AMID=99>

Housing & Public Safety:

Cold Weather Shelter:

The Snohomish County Health District has started bi-weekly zoom meetings with the groups that typically host the Cold Weather Shelters. The meetings will determine operating status and discuss best practices as we approach the winter season with the Washington Safe Start Phases still in effect.

Partners, Support Services & Prevention:

Technical Advisory Committee (TAC)

The TAC small group that met to review the Request for Proposal (RFP) scope of work for the “one-stop-shop” proposed an asset mapping survey in 2021 and tenant improvements to the St. Vincent DePaul office facility using the remaining funding in the 2020 budget. This will allow Take the Next Step and other service providers to effectively use the space, and also to identify what service gaps need to be filled to best serve the Monroe community.

City Staff has met with City Staff from both Auburn and Sequim who have successfully implemented a Community Resource Center or One Stop Shop. It has been helpful to gain their insights into the process as well as any potential resources they may be able to offer.

Service Providers and Resources

The service providers continue to meet bi-weekly on a zoom call to share information and resources and continue to do an incredible job collaborating. Collaborations include coordinating school lunch pick-up and delivery; school supplies; rental assistance; and distributing face coverings.

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State Face Covering Program

City Staff is supporting the Department of Emergency Management in distributing a second allotment of 12,000 face coverings to Monroe residents. Through the help of the Monroe Chamber of Commerce, the downtown local businesses, the library, the farmers market, the public-school foundation and faith community about half of this supply have been given away to those who need them.

Communications Plan



#WeAreMonroe

The communication team has launched the #wearemonroewa social media campaign on Facebook and Instagram and is sharing stories on acts of kindness intended to elevate commonalities among community members.

Facebook: <https://www.facebook.com/We-Are-Monroe-WA-105780997847486>

Instagram: <https://www.instagram.com/wearemonroewa/>

Have a story and photo to share? Email wearemonroewa@monroewa.gov, or text 360-722-1684.

Community Relief Fund Grant and Response During Covid19

Through the CARES Act \$50,000 was made available in the form of a Community Relief Grant for service providers. The awarded funds were approved by the Mayor and Monroe City Council on August 11th. List awardees and amounts.

Organization	Amount
Boys and Girls Club	\$6,000
Housing Hope	\$5,000
Matthew House	\$2,000
Miracles and Memories	\$8,000
Monroe Community Senior Center	\$5,000
Monroe Public Schools Foundation	\$5,000
Sky Valley YMCA	\$6,000
St Vincent De Paul	\$5,000
Take The Next Step	\$8,000

Approved By The
Mayor and Monroe
City Council
August 11, 2020

	January 2020	February 2020	March 2020	April 2020	May 2020	June 2020	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020
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2020 HPAC Action Plan - Gantt Map Chart (X = Started O = Not Started) (CV – On hold due to Coronavirus)

A. Housing												
Emergency Shelter and Transitional Housing (Crisis Housing, Rapid Rehousing and Permanent Supportive Housing)	O	O	CV	CV	X	X	X	X				
Evaluate Property Units			X	O	CV	CV	CV	O				
Negotiate Lease – Master Leasing				O	O	O	O	O				
Write RFP and Secure Program Manager through RFP				CV	O	O	X	O				
Develop criteria with TAC	O	O	CV	CV	X	X	X	O				
Provide Rental Assistance through RFP	O	O	O	X	X	O	O	O				
Establish Sky Valley Housing Consortium	X	O	CV	X	O	X	O	X				
Inventory Surplus Property			X	X	X	O	O	O				
Identify Housing Needs	O	X	X	X	X	X						
Work with TAC to identify partners and available funding		X	X	X	X	X						
B. Partners												
Form a TAC	X	X	X	CV	X	X	X	X				
Identify non-profit stakeholders and partners	X	X	X	X	X	X	X	X				
Determine shared mission and vision		O	O	O	X	X	X	X				
Evaluate needs and resources for one-stop shop			X	CV	O	X	X	X				
Write scope of work for RFP for one-stop shop				CV	O	X	X	X				
Establish Transportation service between Sky Valley and Everett	O	O	O	O	O	O	O	O				
Evaluate transportation needs with partners	X	O	O									
Evaluate existing transportation contracts with non-profits	X	O	O									
Apply for Transit Go (grant) program			X	X	O	O						
Provide information about services to remain housed, financial training, and incentives for businesses to hire employees with entry level skills, information about mental and behavioral health services.	O	O	O	X	X	X	X	X				

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Work with partners to develop and promote annual “human services days” set up like a vendor show.	O	O	CV	CV	O	O	O	O				
C. Prevention												
Educational Campaign (Enviroissues Contract)	X	X	X	X	X	X	X	X				
Develop education and outreach communication plan	X	X	X	X	X	X	X	X				
Educate Property Owners about laws, enforcement, trespass – Chamber of Commerce & Downtown Monroe Association		O	O	CV	X	X	O	O				
Educate public about aggressive panhandling, property crime, and personal safety		O	O	CV	O	O	O	O				
Educate public about safety regarding vigilantism and bullying		O	O	CV	O	O	O	O				
Develop and implement Block Watch Program – residential and business buy in/ education/ communication – training & certification program.					X	X	X					
Develop working relationship with McKinney Vento liaison at Monroe High School				X	X	X	O	O				
Identify needs of homeless families	O	X	X	X	X	X	X	X				
Work with McKinney-Vento Family Liaisons in the Monroe School District to distribute flyers of local and county services for homeless students and families and encourage MSD to post flyers on school premises			X	X	CV	O	O	O				
D. Public Safety												
Implement law enforcement strategies	O	O	O	X	X	X	X	X				
Review Solicitation Regulations		O	O	CV								
Evaluate Bail Fees				CV	O	O	O	O				
Develop and implement Block Watch Program – residential and business buy in/ education/ communication – training & certification program					X	X						
Continue Embedded Social Worker Program	X	X	X	X	X	X	X	X				

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Police Department (Existing Program)	X	X	X	X	X	X	X	X				
Public Defender (New level of services)			X	X	X	X	X	X				
Install Cameras in Parks	O	O	O	O	O	O		X				
Collect data on court cases. Determine with Monroe Municipal Court the costs/benefits of community court model						X	X	X				
Identify partners to develop community court model						X	X	X				
Determine with Monroe Municipal Court and partners the cost/benefits of community court model						X	X	X				

E. Support Services

Coordinated Services – One Stop Shop				CV	O	X	X	X				
Develop scope of work with TAC	X	X	CV	CV	O	X	X	X				
Issue RFP			CV	CV	O	O	O	O				
Award RFP						O	O	O				
Establish Homeless HMIS/by name lists						O	O	O				
Work with TAC and Snohomish County to identify resources to provide housing and mental health navigators in the Sky Valley	X	X	CV	X	O	X	X	X				
Provide facilities and funding for non-profits	O	O	CV	X	X	X	X	X				
Work with Take the Next Step and Volunteers of America to designate a family resource center and/or services in Monroe			O	O	O	X	O	O				

F. Policy & Budget

Define 2021 Work Plan, Priorities, and implementation Model						O	O	X				
Identify performance measures, and a full HMIS utilized by service providers.						O	O	O				
Lobby for changes to State and Federal law	X	O	O	O								
Collaborate with Affordable Housing Consortium (AHC) on writing new						O	O	X				

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housing chapter for the city's comprehensive plan update.												
Continue HPAC as a standing committee	X	O	CV	CV	CV	X	X	X				
Implement HB1406 and explore all revenue options for housing, mental health and chemical dependency.	X	X	X	X	X	X	X	X				
Identify needs			X	X	X	X	X	X				
Develop criteria with TAC												
Provide Rental Assistance through RFP	O	O	O	CV	CV	O	O	O				
Evaluate Program						O	O	O				