

2019 4th Quarter Highlights –

- A male and a female met with the Community Outreach Team at the Diversion Center for their scheduled appointment to be admitted into the Center. Both were successfully admitted.
- A male that was kicked out of the clean and sober house for disruptive behavior came to the police department to request outreach assistance. He said that he had a positive experience at the Diversion Center and an intake appointment was scheduled for him.

2019 3rd Quarter Highlights –

- The Outreach Team utilized flex funds to obtain a birth certificate and driving abstract from other states to assist a client in obtaining his Washington State ID for the first time. He needed the ID as part of his application packet for a Permanent Supported Housing Voucher. Now that he has the ID, he is only a couple of weeks away from being able to move into his own studio apartment after being chronically homeless for many years.
- Since April 2017, the City of Monroe has engaged in a partnership with Snohomish County Human Services, establishing a Community Outreach Team which includes an embedded social worker, Elisa Delgado. For almost two years, the team consisted of a part-time sergeant and social worker, working two days a week within the community. Seeing the success, in June of 2019, the City and Police Department dedicated a full-time officer to outreach duties. The results have been impressive and show that repeated engagement is a successful mechanism to build sustainability within our communities. As an example, since April 2017, the Monroe Police Department and Community Outreach Team have been engaging two individuals, a couple, often found in debris littered tent encampments, both within the City of Monroe and just outside, in unincorporated Snohomish County. This included locating them at the Skykomish River sites, in an area previously cleaned up by concerned citizens and River Junkies. Police Department staff report approximately 50-70 identified contacts with this couple since the outreach programs inception, several of which included arrests for crime and transport to Jail. Other contacts included skilled medical evaluation. Ultimately, in September 2019, after years of resistance, the couple accepted help and successfully graduated inpatient drug treatment. Both are currently housed in a neighboring jurisdiction at a clean and sober living facility and working towards self-sufficiency and sustainability.

2019 2nd Quarter Highlights –

- Male client who has had repeated misdemeanor and felony charges in Monroe completed his Substance Use Disorder Assessment, went to inpatient, successfully completed inpatient treatment and moved into clean and sober housing.

2019 1st Quarter Highlights –

- A client successfully graduated treatment and is housed.
- A client graduated treatment and is housed. The client received housing assistance through First Responders Flex Fund during the snow event in February. The Outreach Team has continued engagement with the client throughout the process.

- Four chronically homeless and Opiate addicted clients have obtained identification cards through the Outreach Team.
- A client is 6 months clean and sober and leading his Narcotics Anonymous Group. The Outreach Team was able to replace an unrepairable bicycle through the First Responders Flex Fund.