



Human Services Work Report September and October 2021



Policy & Budget:

Community Human Services Advisory Board (CHSAB)

On September 2, 2021, the Community Human Services Advisory Board heard from Mr. Joe Neigel about the Monroe Community Coalition and data driven programs. Mr. The coalition is part of a Community Prevention and Wellness Initiative. Monroe qualified for being part of this initiative due to being 3rd highest communities at risk for youth substance risk in 2003. The Community Coalition uses leveraging resources to invest grant funding back into the community. They are supported through the school board's commitment to create equitable access & acknowledge the whole child. The goal is to systematically address the behavioral health needs of students in the Monroe School District and to increase their readiness to learn. Mr. Neigel identified the need for case management services and more mental health services.

The board also finalized their recommendation of the human services budget to be included in the mayors proposed 2022 budget and heard a recap of the Imagine Monroe survey results.

On September 16, 2021, the CHSAB was presented with their first look at the Community Needs Assessment findings. Board members offered thanks and support for the work that Kulik Strategic Advisors had don and shared that it rang true for what service providers were seeing from their own work in the community.

At this meeting the board also decided to put the We Are Monroe campaign on hold. The campaign has not grown organically as was intended and it is currently absorbing a great deal of staff time. Board members expressed their appreciation for the program's focus on communication and sharing stories.

On October 7, 2021, the regular CHSAB meeting was canceled to instead host the Community Forum to present the findings of the Community Needs Assessment.

On October 21, 2022, the CHSAB heard from Ms. Carrie Parker on the Snohomish County Health District on the community data and strategic goals. The board also reviewed the proposed KSA amendment to continue facilitation of the Community Needs Assessment findings and recommendations into specific implementation steps. Ms. Knight also led a discussion on the 2022 Draft Legislative Agenda and if there were any items that the board would like to recommend the legislative committee include. The Board requested staff bring back the legislative agenda for discussion at the Board's November 18, 2021, meeting.

To view the Agenda materials please visit the City Website: [City of Monroe - Meeting Information \(civicweb.net\)](#)



Human Services Work Report September and October 2021



Partners, Support Services & Prevention:

Community Asset Mapping and Facilitated Program Development

Mr. Alcorn, with KSA worked with Ms. Adams review the final report findings for the Community Needs Assessment and set up focus groups in Spanish on October 6, 2021, and in English on October 7, 2021. Adams to review the final report findings for the Community Needs Assessment and set up focus groups in Spanish on October 6, 2021, and in English on October 7, 2021.

Use-Need-Barrier-Gaps Rankings

Summary results of the Use-Need-Barrier-Gap rankings from the resident survey.

SUMMARY OF RANKINGS OF USE, NEED, BARRIER & GAP FOR HUMAN SERVICES SKY VALLEY REGION, WASHINGTON (August 2021)	
TOP 5 USE OF HUMAN SERVICES	TOP 5 BARRIERS TO HUMAN SERVICES (*Need Service and had Trouble Getting*)
1. Physical Health 2. Information & Referral 3. Child Care 4. Food Help 5. Behavioral Health	1. Mental Health 2. Housing Support 3. Substance Use Treatment 4. Transportation 5. Physical Health 6. Child Care
TOP 5 NEED FOR HUMAN SERVICES	TOP 5 GAPS TO HUMAN SERVICES (*Need Service and Can't Get*)
1. Mental Health 2. Physical Health 3. Information & Referral 4. Housing Support 5. Transportation 6. Substance Use treatment	1. Mental Health 2. Housing Support 3. Substance Use treatment 4. Transportation 5. Child Care 6. Legal Aid

Reasons offered for barriers (*need service and had trouble getting*) include:

- 1) Mental Health lack of treatment options at the entry level of the Continuum (counseling, case management) for low income residents.
- 2) Housing Support lack of housing option at the entry level of the Housing Support Continuum (homeless shelter, transitional housing). Low priority on homeless with children or families prioritized but not single adults.
- 3) Substance abuse treatment full continuum is available but accepting uninsured, underinsured and issues accepting Apple Health (Medicaid) or Medicare.
- 4) Physical Health lack a full spectrum of services due to critical staffing shortages, lack of prenatal service after conception that the local Federally Qualified Health Center doesn't want their business.
- 5) Child Care - only options available to resident respondents are Before & After School services. Comments were made that the services not helpful (8 a.m. and 4 p.m.) and were not affordable even with extensive discounts.

ARPA Applications and Funding Process

The City hosted a workshop to share information about applying for ARPA funding and the evaluation criteria. The workshop was also recorded and posted on the City webpage. The Recovery Category which aligned with most of the human services programs, received 23 applications totaling in \$1,575,578.90 of requested funding. These applications were evaluated using pre-established criteria by a subcommittee of CHSAB our boards and committee members. The subcommittee members who volunteered for to review the applications and advise Mayor Thomas and City Council Staff on how to distribute the available \$437,000 in this first round of funding round should be distributed.

Mobile Mental Health

City Staff has been connecting with Compass Health, Volunteers of America, and the Snohomish Regional Fire and Rescue District Department to discuss embedding a Mental Health Professional into the Community Resource Paramedic Team. This program would work to expediate the mental



Human Services Work Report September and October 2021



health crisis response from two hours down to dispatching to calls within two minutes using either 911 or 988. Compass Health has established similar programs with first responder partnerships in Arlington, Marysville and Lake Stevens. The goal of the program is to deescalate mental health crisis, create long term care plans, and follow up with patient care for high utilizers. This program would divert people from emergency rooms and jails who are experiencing mental or physical health crisis. The approach would create an integrated health solution for people who are experiencing an immediate and emergent need for services.

Housing & Public Safety:

Cold Weather Shelter

This year the Sky Valley will return to the two historical locations that have hosted the Snohomish and Monroe Cold Weather Shelters. Volunteers of America will continue to be in position as lead agency with the support of local partners. Roger Evans will assume the role of Shelter Manager for both locations.



NOVEMBER 1 - MARCH 15

when temperatures are forecast to reach **below 34° or below**

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Human Services Work Report September and October 2021



Local Human Service Events during Covid19

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
211 East County Navigator at SVDP		211 East County Navigator at TTNS		211 East County Navigator at SVDP		
	Sky Valley Foodbank 4pm-6pm		Sky Valley Foodbank 9am-11am			
TTNS Outreach Team		TTNS Outreach Team	MPD Outreach Team	TTNS Outreach Team		
		Hot Food Event 12pm-1pm at the Library	Hot Food Event 12pm-1pm at the Library		Hot Food at Foursquare Church 10am	
	Food Share 9:30am at The Library	Food Gleanings 2pm-4pm at The Rock Church	Grocery Distribution at French Creek Manor 2pm-4pm	Food Gleanings 4pm-6pm at The Rock Church		
VOA Showers 10pm-2pm		VOA Showers 12pm-5pm				

COMMUNITY HUMAN SERVICES ADVISORY BOARD

September 2, 2021



CALL TO ORDER AND ROLL CALL

The September 2, 2021, Community Human Services Advisory Board (CHSAB) meeting was called to order at 6:00PM by Chair Harrigan. Mr. Tyler Christian facilitated roll call.

Attendees:

Board Members

Tony Balk

Jim Bloss

Lynsey Gagnon

James Harrigan

Bryan Lipsy

Sarah Lunstrum

Amber Mehta

Aisha Sial

City of Monroe

Rachel Adams

Tyler Christian

Deborah Knight

Members

Todd Strickler

Absent:

Roger Evans

Jose Luis Nino De Guzman

Bridgette Tuttle

Amy Plumb

Community Members:

Joe Neigel

Margaret Ray

Marcos Alcorn

Jeff

PUBLIC COMMENT

COMMUNITY HUMAN SERVICES ADVISORY BOARD

September 2, 2021



APPROVAL OF MINUTES

DISCUSSION

Presentation and Discussion on Data Driven Programs with Mr. Joe Neigel of the Community Coalition. (Rachel Adams)

Mr. Neigel shared the background of the coalition and that it is part of a Community Prevention and Wellness Initiative. Monroe qualified for being part of this initiative due to being 3rd highest communities at risk for youth substance risk in 2003. Now Monroe is one of the most protected communities.

Substance Use and Mental Health are challenges too large for any one agency to tackle on its own. The Community Coalition is community based and data informed. The Community Coalition uses healthy youth survey data to respond to the predictive roots and create a strategic plan addressing science identified root causes rather than just symptoms. The data shows us where our vulnerabilities lie.

The Community Coalition uses leveraging resources to invest grant funding back into the community. They are supported through the school board's commitment to create equitable access & acknowledge the whole child.

The goal is to systematically address the behavioral health needs of students in the Monroe School District and to increase their readiness to learn. The Community Coalition uses a bottom – up approach with programs fitting into categories of one size fits all, small groups, one-on-one interventions. The goal is to address 85% at tier 1, 10% at tier 2 and 5% at tier 3 – they are getting closer to the goal.

Mr. Neigel identified the need for case management services and more mental health services. They have MOUs with Sea Mar behavioral health.

Mr. Neigel shared about a successful program called the PAX Good Behavior Game. This program has no adverse impacts. They have seen a substantial reduction in disruptive behavior because it teaches self-regulation.

Mr. Neigel shared that fear arousal and gruesome displays do little to impact behavior and may cause harm. Personal Testimonies and Reinforcing Sensationalized Norms can have reverse effects. He gave an example of the DARE program and how it was later found to increase the likelihood of kids using drugs.

Mr. Neigel conclude with advice to focus on evidence-based practice not best intent.

Board Member Bloss asked how does the Community Coalition put together a performance measurement system? Mr. Neigel shared about several surveys the Community Coalition pulls data

COMMUNITY HUMAN SERVICES ADVISORY BOARD

September 2, 2021



from. They look at similar local data points and then look at what makes Monroe different. From there they then take it to the community for context. Mr. Bloss observed that they were mining the data that is the requirement for these programs, and using acceptable forms of data to get grants.

Human Services Budget Review and Recommendation. (Rachel Adams/Deborah Knight)

Ms. Knight gave a recap of the budget for human services and the prior feedback from the board. Ms. Knight then asked for a motion

Board Member Bloss moved to request that Mayor Geoffrey Thomas include the Community Human Services Advisory Board recommendations in the 2022 Budget. Board Member Lipsy seconded the motion. Motion passes: 8/0

Ms. Knight shared that City Staff is in the process of putting together the Mayor's proposed budget which includes the CHSAB recommendations and will keep board informed.

Imagining Monroe Survey Results. (Deborah Knight)

Ms. Knight shared the purpose of the Imagine Monroe survey is to assist with Updating City mission vision and values. Ms. Knight's presentation is to share the responses that came back from the Community Survey.

Ms. Knight shared that 1000 survey responses was the goal and that the City actually got 1300 responses. The methods of communicating with residents about the survey was through direct mailer, the farmers market booth, posters in local businesses, the City newsletter, and through social media.

Ms. Sial requested that Ms. Knight go over the demographic information before the survey results. Ms. Knight agreed and shared that Ms. Sial had asked the consultant to take a look at if there was a difference in the responses from the Spanish speaking community. Ms. Knight that the demographics showed that the survey respondents were mostly hearing from are Caucasian women.

Ms. Knight continued with the demographic breakdown information from the survey respondents which showed nice balanced numbers and a wide variety. This will guide the City on what is important for the next 5-10 years

Board Member Mehta asked how the survey accomplish accessibility in both English and Spanish? Ms. Knight shared that the survey, the flyers and advertisements were all in both English and Spanish. Board Member Sial observed that the sounding board didn't have enough Spanish Speaking people. Ms. Knight responded that there was also a focus group done in Spanish. Ms. Sial pointed out that the focus group was not a part of these results. Ms. Knight responded that all of the information is also available under the City's Project Page. Board Member Lunstrum pointed out that she appreciate the efforts but that

COMMUNITY HUMAN SERVICES ADVISORY BOARD

September 2, 2021



they were still so predominately white. Ms. Lunstrum pointed out as things to think about and ways to grow: that we should consider why the other ethnic groups are not accessing this survey?

Ms. Knight shared more of the specific survey questions and percentages of responses, and the key themes that came out of the survey. Ms. Knight thanked the CHSAB and said that it is really important to have the City boards and commissions weigh in on this.

STAFF AND BOARD MEMBER REPORTS

Board Report

Board Member Lunstrum brought up just hearing about and reviewing the HART report and read aloud a few key parts of it. Ms. Lunstrum asked if the City was doing any of these action items? Ms. Knight replied that she would have to go back and take a look at it. Ms. Knight harkened back to Board Member Sial making a motion to allocate the HB1406 money toward mental health at TTNS. Ms. Knight shared that she was curious about some of the other action items also. Chair Harrigan share that the motion that we made was just putting something out there. Chair Pro-tem Balk Would be helpful to review it and the recommendations and ask what the status is.

Chair Harrigan shared on behalf of Mr. Evans that New Hope Fellowship voted to approve the location of the pallet shelter pilot program.

Chair Pro-tem Balk reported that he had heard that there is good chance that Executive Dave Sommers will be proposing the 1/10 of 1% sales tax in his 2022 budget.

Staff Reports

Mr. Alcorn shared that KSA was wrapping up all the reports and going through the process of presenting the findings.

Ms. Adams shared the upcoming ARPA Funding Workshop information.

ADJOURNMENT

At 7:55 pm Chair Pro-tem Balk made the motion to adjourn. Board Member Lunstrum seconded. Motion carried: 8/0.

COMMUNITY HUMAN SERVICES ADVISORY BOARD

September 16, 2021



CALL TO ORDER AND ROLL CALL

The September 16, 2021, Community Human Services Advisory Board (CHSAB) meeting was called to order at 6:00PM by Chair Harrigan. Mr. Tyler Christian facilitated roll call.

Attendees:

Board Members

Bryan Lipsy	City of Monroe	
Tony Balk	Rachel Adams	
Jim Bloss	Amber Mehta(<i>joined at 6:22pm</i>)	Tyler Christian
Roger Evans	Deborah Knight	
Lynsey Gagnon	Aisha Sial	
James Harrigan	Bridgette Tuttle	

Members

Amy Plumb	Todd Strickler
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Absent:

Jose Luis Nino De Guzman

Community Members:

Tracy Kulik
Marcos Alcorn
Tinna Pamanian
Jake Walker

PUBLIC COMMENT

COMMUNITY HUMAN SERVICES ADVISORY BOARD

September 16, 2021



APPROVAL OF MINUTES

Chair Pro-tem Bloss made the motion to approve the 08.19.2021 CHSAB Meeting Minutes and 09.02.2021 CHSAB Meeting Minutes. Board Member Evans seconded. Motion Passes: 9/0

DISCUSSION

Kulik Strategic Advisors Community Needs Assessment Presentation. (Rachel Adams)

Mr. Marcos Alcorn gave the background of the Community Needs Assessment and went over the phases in the project. Mr. Alcorn also shared the next steps.

Mr. Alcorn shared the demographics and the survey results. The results indicated five disproportionately impacted groups: English not Primary Language, Seniors, Homeless, Abled/Disabled and LGBTQI.

Mr. Alcorn showed the three separate regions identified in levels of human services and demand.

Ms. Tracy Kulik reviewed the Use-Need-Barrier-Gaps ranking findings. Ms. Kulik then went over the current state of services provided. Ms. Kulik stated that mental health and that abled and disabled were the two most broken systems currently. The findings showed three systems that were there but not meeting the need such as housing support, childcare and physical health. Ms. Kulik shared the specific survey results relating to Mental Health, Housing Support, Substance Use, Transportation, Childcare and Physical Health.

Ms. Kulik shared the surprises from the survey were the high percentage of Abled/Disabled, that housing support is defined differently different groups.

Board Member Lunstrum observed that Tinna should feel validated. Ms. Lustrum shared that she was not seeing anything that didn't ring true to what they see at Next Step.

Board Member Gagnon shared her thanks for all the work. Ms. Gagnon asked about the Substance Abuse issue - what is the recommendation on insurance? Ms. Kulik responded that the provider is working with Apple Health.

Chair Pro-tem Balk offered some background on Evergreen Monroe being licensed for 40 beds and the recovery center has 32 beds. The number of beds effects their ability to be reimbursed by Medicaid because they would need to have 16 or less beds or get a Federal waiver. One of the other obstacles is the referral system between Monroe and Everett Providence.

Member Plumb shared that Medicaid makes it really unpleasant to accept Medicaid.

Board Member Lunstrum echoed what Amy said because the Mental Health Professional at Next Step doing that also.

COMMUNITY HUMAN SERVICES ADVISORY BOARD

September 16, 2021



Chair Harrigan requested to go back through the slides to draw out some questions.

Board Member Tuttle asked if there would be some recommendations and wondered how much of this the City has control over.

Ms. Knight explained that this was one of the questions that City Staff had also and are hoping to identify with this group how to bring in the community partners to address these issues.

Ms. Kulik shared that they could come up with high level recommendations but that implementation has to be on the community and the partners.

Board Member Gagnon asked how many childcare providers were surveyed and what types were they? Ms. Kulik replied that what it comes down to is what's available for people who can afford it and then what's available for those in low to moderate income levels.

Ms. Knight inquired about the timeline to review the full report. Ms. Kulik shared that the timeline is toward the end of next week.

Chair Harrigan asked if they would also have access to the raw data? Ms. Kulik affirmed that yes they would.

We Are Monroe Discussion (Rachel Adams/Deborah Knight)

Ms. Adams and Ms. Knight reviewed the program and that it has not taken off quite as we had hoped.

Board Member Tuttle shared her understanding of the program was that it was modeled after the Faces of New York. She continued that she understand that there would be a next phase of the program. Ms. Tuttle does not think the program should be something that the City should be managing. Ms. Tuttle's vote is to put a pause on it.

Board Member Lunstrum offered that it sounds like it's a great idea but maybe people don't want to share about themselves, they might be more open to sharing about a friend.

Chair Harrigan shared that he was happy to see a focus on communication and sharing stories. Mr. Harrigan is glad that the City took the time and energy to do that. The scale of New York is just different. Part of the problem is that social media isn't the best form of communication. The program doesn't seem to be working and maybe we can put a pause on it or close it up. But Mr. Harrigan also thinks we should think about what are we going to do next.

Board Member Lunstrum replied that she didn't want Rachel to be sad about it. Ms. Adams responded that she wouldn't be sad and that it's been a lot of work. Ms. Adams continued that she won't be relieved either though because it's been a joy, but its been a hard joy.

COMMUNITY HUMAN SERVICES ADVISORY BOARD

September 16, 2021



Ms. Knight responded that it sounds like what we're hearing from this group is that they would like to still focus on communication. Staff can bring this back for a more formal recommendation at the next meeting.

STAFF AND BOARD MEMBER REPORTS

Board Report

Member Plumb shared that she is going to be moving out of Monroe and have submitted resignation from CHSAB.

Chair Harrigan shared his interest in having more conversation about the Critical Staffing issues with Evergreen.

Board Member Evans shared that Heathers Hope for Community will be sharing the vision of the pallet shelter program with New Hope Fellowship. Cascade Community Church and Rotary are on board and Mr. Evans has several speaking engagements to generate more support and funding.

Staff Reports

Ms. Knight shared that on Tuesday night the City Council adopted the Temporary Encampment Code. Ms. Knight also shared that one of the recommendations from the Housing Action Plan is underway with Anita representing the City of Monroe on the Affordable Housing Alliance with the Snohomish County Housing Authority. The City is working with its partners to put together a mobile mental health response similar to Marysville, Arlington and Lake Stevens.

Board Member Lunstrum asked about the HART Report and having Alessandra come report on it. Ms. Adams offered to follow up.

Board Member Gagnon offered interest in hearing from Amy Plumb as a subject matter expert about some of the gaps and barriers in community mental health and the Medicaid system. Ms. Lunstrum also shared that the Legislative is really the place to push for Medicaid reimbursement change. Medicaid is set by the State and they need to make it easier to navigate and pay people better.

Ms. Knight added that there is some knowledge within this group surrounding with health care. Ms. Knight is also wondering if there is a correlation between housing and staffing.

ADJOURNMENT

At 7:30pm Chair Pro-tem Balk made the motion to adjourn. Board Member Lunstrum seconded. Motion carried: 10/0.

COMMUNITY HUMAN SERVICES ADVISORY BOARD

October 21, 2021



The October 21, 2021, Community Human Services Advisory Board meeting did not have a quorum to begin. A presentation was given while members continued to arrive.

PRESENTATION

Carrie Parker - Snohomish Health District. (Rachel Adams)

Ms. Parker shared some of the current data that the Health District has collected to create their Strategic Goals:

Ms. Parker shared some of the data and about programs the Health District is looking at. One program is called Healthy Communities. The Health District is looking at policies and programs to be put in place to address suicide and the opioid epidemic.

Building development is on the rise again due to Land Use Activity Snohomish County numbers.

Outreach and Education surrounding childcare and maternal, child and family outcomes. This year the Health District saw a very strange drop in kids that are up to date with regular well child checkups and regular vaccines.

Ms. Parker shared some of the Covid19 data collected by the Health District and where to find current charts and data. Looking ahead in Covid planning, vaccines, testing, supporting special populations. Continue to preserve hospital capacity.

A challenge for Public Health is always building a sustainable organization. The Health District is less than half the size that it was 20 years ago even though the county hasn't gotten smaller and the issues have not gotten less complex. Current budget is sitting at a much more stable place than it has been recently due to Covid19 funding.

Chair Harrigan asked about preserving acute care capacity and if anyone from the Nursing board was at the table? Ms. Parker replied that the Health District is working with the Medical Reserve Corps and the National Guard to come into volunteer. Mr. Harrigan expressed that he wished there was more collaboration and communication. Mr. Harrigan shared that there are whole floors of acute care staff that are newer and less trained. Ms. Parker replied that they are mainly working out of the Emergency Operations Center in Emergency Planning.

Board Member Sial expressed that she would like more information from public health requirements and what Monroe residents should expect to see from our law enforcement officers. Ms. Parker replied that all of those should come from the governor's office. At the local level we can require more than they do but not less than they do. We historically remain close to the governors' requirements. Ms. Sial asked if the officers need to wear masks outside. Ms. Parker replied that only when social distancing is not possible.

COMMUNITY HUMAN SERVICES ADVISORY BOARD

October 21, 2021



CALL TO ORDER AND ROLL CALL

The October 21, 2021, Community Human Services Advisory Board (CHSAB) meeting was called to order at 6:38PM by Chair Harrigan. Mr. Tyler Christian facilitated roll call.

Attendees:

Board Members

Bryan Lipsy (*arrived at 6:05pm*)

City of Monroe

Tony Balk

Sarah Lunstrum (*arrived at 6:19pm*)

Rachel Adams

Amber Mehta (*arrived at 6:35pm*)

Tyler Christian

Deborah Knight

Aisha Sial (*left at 6:07pm; return at 6:19pm;*)

James Harrigan

Members

Absent:

Lynsey Gagnon

Jose Luis Nino De Guzman

Bridgette Tuttle

Roger Evans

Jim Bloss

Todd Strickler

Community Members:

Carrie Parker

Jeff Jolley

Bill Hurme

COMMUNITY HUMAN SERVICES ADVISORY BOARD

October 21, 2021



PUBLIC COMMENT

APPROVAL OF MINUTES

Chair Pro-tem Balk made the motion to approve the 09.16.2021 CHSAB Meeting Minutes. Board Member Sial seconded. Motion Passes: 6/0

DISCUSSION

Kulik Strategic Advisors Amendment 1. (Rachel Adams/Deborah Knight)

Ms. Knight provided background on this discussion item. We wanted to bring up the suggestion to bring KSA back and have them work with us on implementation beginning in January of next year. We are coming back to the board to see if the board wants to spend the money from the Human Services implementation budget on this.

Chair Pro-tem Balk began that he was not opposed to this type of action taking place but that he did have some questions:

- Who is going to be on these committees? I think this is a key issue in getting buy in on innating these tasks. Ms. Knight replied that she didn't know that we've made the decision yet but she thinks it will have to involve anyone involved in making the decisions for the organizations.
- Who will hold them accountable once this task is completed? Ms. Knight responded that it would be about what we can do to incentivize implementation.
- What additional information can KSA bring to these organizations?

Chair Harrigan expanded on what Mr. Balk hinted at in his final question. Mr. Harrigan shared that his impression is that a lot of these programs have to grow organically.

Chair Pro-tem Balk continued that he also thinks that someone strong from the City needs to be present.

Ms. Knight replied that if there is concern that KSA isn't a local firm and there might be some struggle building those local relationships we can put out another RFP for something more local.

Chair Pro-tem Balk explained that his concern is more that the City has a strong presence and without a way to ensure long term funding it will be hard to get an organization to commit.

Board Member Sial asked at what point do we expand to include some sort of Human Services employee with the City of Monroe. Ms. Knight asked if there were more specific skills that the board thinks need to be available for the City. Ms. Sial replied that there needs to be a person of leadership capacity to pull together the services that are needed in the community. Ms. Sial thought that hiring KSA would be a step toward that. Ms. Sial expressed that now she is wondering does this bring us closer to something

COMMUNITY HUMAN SERVICES ADVISORY BOARD

October 21, 2021



that gives a sign to providers that more funding is on the way and adds legitimacy to what they are doing.

Board Member Lunstrum asked if it is the City's responsibility to make sure that the needs of the people are met but that she thinks it so often falls more to the service providers. I'm not sure how much responsibility the City has in it.

Ms. Knight offered that one of the things that she has been discussing with Ms. Adams is using the Human Services implementation budget and doing a City round of grant funding. Having a full-time employee might be an option also.

Chair Harrigan replied that that is a good question: how the board wants to advocate that that money should be spent.

Board Member Lunstrum asked how much of our 100K would be left if we were to approve this contract.

Ms. Adams replied \$75,000.

Chair Harrigan asked Ms. Adams for her thoughts.

Ms. Adams shared that she thought it was important to bring this item back to the board for discussion before making any decisions and get the boards input. Ms. Adams shared that she enjoyed working with KSA but that she also appreciated the questions Mr. Balk was raising.

Chair Pro-tem Balk followed up that if we are looking at that second bullet point of the slide that he would vote against it. If you're going to do this, you need the people who are going to carry out this plan from the beginning.

Ms. Knight made the suggestion that based upon that comment we bring this back and discuss how to spend the 100K as more of a package and then the board can vote.

Board Member Lunstrum agreed that we don't want to just keep spinning our wheels and it's hard to decide if this is the right thing to spend the money on if we don't know what we can spend the rest of the money on.

2022 Draft Legislative Agenda (Deborah Knight)

This is the board's opportunity to take a look at the draft legislative agenda and see if the board wants to make a recommendation to the legislative committee. City Staff wanted to check back in with the board on if there was anything to add to this list.

Ms. Knight shared from the draft legislative agenda:

COMMUNITY HUMAN SERVICES ADVISORY BOARD

October 21, 2021



- Increasing Medicaid reimbursement rate. Our lobbyist said that this aligns really well with what our physician requested.
- Telehealth and rural broadband access. This was something that also came out of the needs assessment.
- The last item Mobile Mental Health is something that Ms. Adams and I have been working on to embed Mental Health Professional with the fire department. What we're currently trying to find are partners and funding, and we are hoping to pitch this item to the legislative committee.

Board Member Lunstrum shared that she strongly agreed with all the recommendations. Ms. Lunstrum also offered that she wondered if there is any room for TIC or DEI training for like our Monroe PD and Medical Staff. Ms. Knight asked if Ms. Lunstrum could share more about who you would want to include in this required training and asked Police Chief Jolley to respond to the current required training. Chief Jolley replied that MPD has been doing this with required training for several years. Ms. Lunstrum replied that yes our MPD is pretty good. She corrected herself that it was actually a Snohomish County Sheriff Officer that she had meant to refer to. Ms. Lunstrum asked if there was room to require training though for agencies that receive federal funding?

Chair Harrigan followed up that this may also go back to what he said earlier about having a lot of new staff. Maybe having an advisory body that can focus more on how can we improve TIC.

Ms. Knight replied that she thought it was a good ask, but that it needed a little more research, and to be a little more specific.

Board Member Mehta offered that even at the school district we all have to be TIC but sometimes people don't do it even if they get the training.

Board Member Sial chimed in that she was really in support of what Sarah is bringing up here. Ms. Sial thinks it's really important that the legislature hear from the City of Monroe on some strong support for TIC and DEI. Ms. Sial continued that right above it is the Public Safety and I'm wondering how these fit with the message that there needs to be a special session to clarify the police reform bills. TIC & DEI are really important. Ms. Sial expanded the topic to include how is CHSAB relating to policing of people of color in our community.

Ms. Knight responded to a comment about dust settling and that she believed it means that what we are implementing and working on understanding, it would be hard to add anything on top of that.

Chair Pro-tem Balk pointed out that in the packet he remembered seeing that this will be approved by Council in December. Mr. Balk would like to see this item come back in November. Nothing new has come up yet in housing or children's legislative items.

COMMUNITY HUMAN SERVICES ADVISORY BOARD

October 21, 2021



Board Member Mehta followed up as to when Ms. Sial could get more clarity on the implementation requirements. Ms. Knight offered that we can schedule a time with Chief Jolley and our legislator to offer some clarity around HB1310.

STAFF AND BOARD MEMBER REPORTS

Board Report

Board Member Lunstrum asked again about the HART Report. Ms. Adams replied that she had heard back from MJ and Alessandra that they would need to add that presentation to the 2022 work plan and schedule.

Chair Harrigan asked a follow up question on the embedded Mental Health Responder if that be larger than just Monroe. Ms. Knight share that we are hoping for the Sky Valley which is why were hoping to bring that before the state legislature. Board Member Lunstrum added on that if there is anything that Next Step can do to support that they would love to have this in Monroe.

Board Member Sial brought up SB5235 – 2021 City limitations on rooming houses being allowed in single family zones. Ms. Knight offered to bring back information at the next meeting.

Staff Reports

Ms. Adams shared that the Cold Weather Shelter would be hosting a training on Monday and Tuesday of next week and that the Cold Weather Shelter season would be starting up November 1 2021, – March 15, 2022. Ms. Adams also shared that the committee that was reviewing the ARPA funding applications would be meeting next week.

Ms. Knight shared that the Interlocal Agency on the Affordable Housing Alliance is going to the City Council for approval.

ADJOURNMENT

At 7:49pm Chair Pro-tem Balk made the motion to adjourn. Board Member Mehta seconded. Motion carried: 6/0.

	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021
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2021 HPAC Action Plan - Gantt Map Chart (X = Started O = Not Started)

A. Housing												
Emergency Shelter and Transitional Housing (Crisis Housing, Rapid Rehousing and Permanent Supportive Housing) – <i>City Strategic Plan</i>	X	X	X	X	X	X	X	X	X	X		
Explore Congregations for The Homeless Program Model	X	X	X	X	X	O	O	O	O	O		
Explore Safe Parking Site	X	X	X	X	X	X	X	X	X	X		
Explore Emergency Shelter Options	X	X	X		X	X	X	X	X	X		
Explore Home Share/Group Home Model	X	X	X	X	X	O	O	O	O	O		
Create More Transitional Housing in Monroe - <i>City Housing Action Plan</i>				X	X	X	X	X	X	X		
Planning For More Affordable Housing in Monroe – <i>City Comprehensive Plan</i>		X		X	X	X	X	X	X	X		
Provide Rental Assistance Program through RFP – <i>HB1406</i>				X	X					O		
Inventory Surplus Property – <i>City Housing Action Plan</i>	O	O	X	X	X	X			X			
Identify Housing Needs – <i>City Housing Action Plan</i>	O	O	X	X	X	X	X	X	X	X		
Work with TAC to identify partners and available funding	O	X	O	X	X	X	X	X	X	X		
Apply for County Grant Funding	O	O	O	O	O	O	O	O	O	O		
B. Partners												
Continue TAC	X	X	X	X	X	X	X	X	X	X		
Diplomacy & Relationship Building (TAC & CHSAB)	X	X	X	X	X	X	X	X	X	X		
Capacity Building (TAC & CHSAB)	X	X	X	X	X	X	X	X	X	X		
Build Sky Valley Consortium (Housing & Services)	O	X	X	X	X	O	O	O	O	O		
Needs Assessment – <i>City Strategic Plan (TAC & CHSAB)</i>	X	X	X	X	X	X	X	X	X	X		
Establish Transportation service between Sky Valley and Everett						O	O	O	O	O		
Evaluate transportation needs with partners	X	X							X	X		
Evaluate existing transportation contracts with non-profits	O	O							X	X		

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Apply for Transit Go (grant) program												
Provide information about services to remain housed, financial training, and incentives for businesses to hire employees with entry level skills, information about mental and behavioral health services.	X	X	X	X	X	X	X	X	X	X		
Work with partners to develop and promote annual “human services days” set up like a vendor show.												
Standardize Case Management Action Planning												
C. Prevention												
Develop education and outreach communication plan	O	X	X	X	X	X	X		X	X		
Poverty 101 Trainings												
Crisis Response Trainings									O	O		
Identify needs of homeless families	O	O	X	X	X	X	X	X	X	X		
Work with McKinney-Vento Family Liaisons in the Monroe School District to connect families with resources.	O	X	X	X	X	X			X	X		
D. Public Safety												
Promote Block Watch Program – residential and business buy in/ education/ communication – training & certification program									O	O	X	
Explore Mobile Medical Unit Outreach Program								X	X	X		
Identify partners to develop community court model						X	X					
Hire Probations Officer – <i>City Court Assessment</i>	O	O	O	X	X	X	X	X	X	X		
Explore Fee Revenue – <i>City Court Assessment</i>									O	O	O	
E. Support Services												
Coordinated Services – One Stop Shop – <i>City Strategic Plan</i>		X	X	X	X	X	X					
Facility Build Out (<i>TBD/On Hold</i>)												
Implement local Shared Database System										O		
Establish Family Resource Center					X	X	X					

	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021
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Establish 211 Coordinated Entry Site	X	X	X	X	X	X	X	X				
Develop scope of work for Site Manager/Operator TAC				O	O	O		X				
Issue RFP		X	X				O	O	O			
Award RFP				X	X					O		
Create & Review Memorandums of Understanding								X				
Coordinate with Behavioral Health assessments/Intake								X	X	X		
Coordinate with Multiple Mental Health Clinicians for Adults								X	X	X		
Coordinate with SUD Clinicians								X				
Coordinate with Housing Navigators		X	X	X	X	X	X	X	X	X		
Establish Metrics and Tracking – <i>Needs Assessment</i>			X			X		X				
F. Policy & Budget												
Define 2022 Work Plan, Priorities, and implementation Model							X	X	X	X		
Identify performance measures to encourage future funding and show success. – <i>Needs Assessment</i>			X			X			O	O		
Lobby for changes to State and Federal law	X	X	X	X								
Temporary Encampment Code Review – <i>Planning Commission</i>	X											
Continue CHSAB as a standing committee	X	X	X	X	X	X	X	X	X	X		
Identify budget enhancement needs and funding opportunities			X	X	X	X	X	X	X			
Evaluate Program									X	X		